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**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT:** **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD – Advance Notice**  
**\*DO NOT DRIVE VEHICLES\***  
**Safety Recall 23S61**  
Certain 2024 Model Year Mustang Vehicles  
Loose Brake Pedal Pivot Pin

#### **AFFECTED VEHICLES**

<b>Vehicle</b>	<b>Model Year</b>	<b>Assembly Plant</b>	<b>Build Dates</b>
Mustang	2024	Flat Rock	June 7, 2023 through October 25, 2023

**US population of affected vehicles: 60.** Affected vehicles are identified in OASIS and FSA VIN Lists.

**THE VEHICLES IN THIS PROGRAM ARE NOT TO BE DRIVEN UNTIL THE REPAIR HAS BEEN PERFORMED**

#### **REASON FOR THIS SAFETY RECALL**

In some of the affected vehicles, the brake pedal pivot tube may not have been properly flared. Missing flares can cause the brake pedal pivot tube to become unseated, resulting in a loose brake pedal. A loose brake pedal can result in a degradation or loss of braking function, which can increase the risk of a crash.

#### **SERVICE ACTION**

**DO NOT DRIVE, DEMONSTRATE OR DELIVER** any new or used in-stock vehicles involved in this safety recall. A complete Dealer Bulletin is planned to be provided to dealers the week of November 27, 2023 with additional claiming and customer handling information to support this safety recall.

**Owners are advised not to drive the affected vehicles (see FSA VIN lists) until this repair has been completed. To assist vehicle owners to have this repair completed dealers are to:**

- Proactively contact owners to instruct them to stop driving their vehicle.
- Arrange to tow the owner's vehicle to the dealership for repair (rentals are authorized – see Rental Vehicles).
- Re-deliver the owner's vehicle after the Recall has been completed.

Refer to the **Vehicle Special Handling** section for further details.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

## **RENTAL VEHICLES**

Dealers are pre-approved for up to 20 days for a rental vehicle. Follow Extended Service Plan (ESP) guidelines for dollar amounts. Rentals will only be reimbursed for the day(s) the vehicle is at the dealership for part replacement. Prior approval for more than 20 rental days is required from the Special Service Support Center (SSSC). Contact the SSSC via the SSSC Web Contact Site for consideration and approval if appropriate.

## **VEHICLE SPECIAL HANDLING**

Dealers are authorized to claim up to \$250 to provide towing services for this program.

- **Vehicle towing to dealership (mandatory).** Claim instructions for towing will be provided with the full bulletin.
- Vehicle re-delivery to the owner's location after repairs have been completed.

## **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

Dealers are to proactively contact owners to instruct them to stop driving their vehicle.

## **PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$26,315 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

## **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting, or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



Stacy L. Balzer