



New Safety Recall Advanced Communication – B2A

FCA US LLC (FCA US) has announced a safety recall on certain 2023 Model Year (DF) Ram 3500 10k Lb. Cab Chassis, 2023 (DS) Ram 1500 Pickup, 2023 and 2024 Model Year (D2) Ram 3500 Pickup, (DD) Ram Cab Chassis, (DJ) Ram 2500 Pickup, (DP) 4500/5500 Cab Chassis vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$26,315 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a steering column control module ("SCCM") turn signal self-canceling anti-jam component out of specification or an internal short circuit on the SCCM printed circuit board ("PCB").

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.108 S9.1.1 requires that "The turn signal operating unit must be self-canceling by steering wheel rotation and capable of cancellation by a manually operated control." The SCCM in the suspect vehicles may not allow the self-canceling feature to function correctly. FMVSS 571.108 S6.1.5 requires that "...only those light sources intended for meeting lower beam photometrics are energized when the beam selector switch is in the lower beam position, and that only those light sources intended for meeting upper beam photometrics are energized when the beam selector switch is in the upper beam position." The SCCM in the suspect vehicles may cause the high beams to activate when using the turn signal, or the turn signal to activate when using the high beams.

A turn signal which remains active after a completed turn may cause surrounding drivers to misunderstand the intent to change vehicle direction. High beam activation when the turn signal switch is activated may result in reduced visibility of oncoming drivers. Either of these conditions may cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect and, if necessary, replace the steering column control module. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC