VOLVO TRUCKS

UPTIME



Recall Alerts

Dealer Principals To: Region: Bulletin: SRA-V23-13 ⊠U.S. Date: November 27, 2023

Service Managers Warranty Managers

Valid to: N/A Parts Managers Action Required? ⊠Yes □No

⊠CAN

From: Corey Martin, Product Regulation Specialist

Subject: Safety Recall RVXX2313, Accelerator Position Sensor, Cummins Engine

Description of Defect:

The engine may not return to idle if the accelerator pedal position sensor becomes disconnected. An engine that doesn't return to idle could cause a loss of control and increase the risk of a crash.

There have been no field reports, warranty claims or customer complaints associated with this issue.

The remedy for this recall is currently under development.

Models/ Model Years Affected:

Certain 2023 and 2024 VN model vehicles manufactured from October 24, 2022 through November 20, 2023.

Vehicle Quantities:

1064 vehicles (1009 US, 55 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal November 27, 2023.
- Owner notification letters will be released on or before December 15, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.