

# Part 573 Safety Recall Report

# 23V-788

**Manufacturer Name :** Grand Design RV, LLC

**Submission Date :** NOV 22, 2023

**NHTSA Recall No. :** 23V-788

**Manufacturer Recall No. :** 910041



## Manufacturer Information :

**Manufacturer Name :** Grand Design RV, LLC

**Address :** 11333 County Road 2

Middlebury IN 46540

**Company phone :** (574) 825-8000 x2015

## Population :

**Number of potentially involved :** 1,011

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2024-2024 Grand Design Reflection

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The recall population was determined from purchase orders provided by Hubbell Wirecon, the product supplier. Purchase orders were matched with production units to accurately determine the population. The recalled product has a defect not present in units outside of the population. There are 1012 affected, 2024 Grand Design, Reflection travel trailers and fifth wheels.

**Production Dates :** SEP 06, 2023 - NOV 15, 2023

**VIN Range 1 :** Begin : 573FR3429R3348091 End : 573FR3129R3348689  Not sequential

**VIN Range 2 :** Begin : 573FR3822R9924948 End : 573TR3828R9925492  Not sequential

## Description of Defect :

**Description of the Defect :** The hot and neutral plug blade opening on one of the two receptacle outlet faces are reversed.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If a 2-pole polarized plug (narrow hot blade & wider neutral blade) with no ground pin is inserted into the affected product, it may lead to an electrical short, with the potential to cause product failure, property damage and an increased risk of fire or injury. Grand Design has no damage, injuries or deaths related to this concern.

**Description of the Cause :** Electrical receptacles produced by Hubbell Wirecon have the "HOT" and "Neutral" plug blade openings on one of the two receptacle outlet faces, reversed.

Identification of Any Warning that can Occur : Failure can be preceded by a loss of power, tripped safety breaker or strong smell of melting wires.

## Involved Components :

Component Name 1 : White Hubble Recept

Component Description : RECEPT WHITE HUBWIR WDRU15WT #71 15AMP WHT SCD DUPLEX

Component Part Number : WDRU15WT

## Supplier Identification :

### Component Manufacturer

Name : Dave Carter

Address : 2434 Century Drive  
Goshen Indiana 46528

Country : United States

## Chronology :

On or around 11/14/2023, Grand Design was made aware of the voluntary safety recall initiated by the product manufacturer. Grand Design with the assistance of Dave Carter & Associates representatives determined no affected parts are being used in active production and no affected products are present in our stock.

11/15/23, Grand Design determined scope of affected units and initiated process for field action.

Grand Design is not aware of any incidents or injuries as a result of this issue.

## Description of Remedy :

Description of Remedy Program : Grand Design, as the Final Stage Manufacturer, will release a Recall Notice (immediately following NHTSA assignment of a recall number) to all Grand Design dealers and registered owners. Owners will be instructed to take their vehicle to the nearest Grand Design dealer to have their receptacles replaced at no charge. Owner's that have paid to have this service performed will be reimbursed by Grand Design for any expenses incurred relating to the defect.

How Remedy Component Differs from Recalled Component : The hot and neutral blade on the replacement receptacles are located in the correct orientation.

Identify How/When Recall Condition was Corrected in Production : Remaining faulty components were removed from production and replaced with supplier corrected receipts.

## Recall Schedule :

Description of Recall Schedule : Owners of affected vehicles will be notified by First Class mail that their vehicle is affected by this recall. In addition we will post recall information electrically for consumer access. Dealer will be notified of the recall action (by First Class mail & electronically) and will be supplied with repair information and vehicle identification information.

Planned Dealer Notification Date : JAN 03, 2024 - JAN 03, 2024

Planned Owner Notification Date : JAN 05, 2024 - JAN 05, 2024

\* NR - Not Reported