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Sent on	11	22	2023	Expires on	02	02	2024
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2023-24M Accord, HR-V Front Seat Belt Pretensioner Insp
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DATE: November 22, 2023

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2023-24M Accord, HR-V Front Seat Belt Pretensioner Inspection

On November 21, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2023-2024 Accord and HR-V vehicles due to improper manufacturing of the front seat belt pretensioner, which may not restrain the occupant properly in the event of a collision, increasing the risk of injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a customer may subject your dealership to claims or lawsuits.

BACKGROUND

During seat belt manufacturing, some front seat belt pretensioners may have been assembled without a rivet securing the quick connector and wire plate, resulting in front seat belts not functioning as designed.

REPAIR

Inspect and, if necessary, replace the seat belt pretensioner.

TOOLS AND PARTS

Inspection tools currently are estimated to be delivered to dealers in late November 2023. Parts are also estimated to be available at that time through the normal controlled ordering process. We will notify you via iN message when they become available.

SERVICE BULLETINS

Stop sale only placeholder Service Bulletins 23-098, *Safety Recall: 2023-24 Accord Front Seat Belt Pretensioner Inspection Stop Sale* and 23-099, *Safety Recall: 2023-24 HR-V Front Seat Belt Pretensioner Inspection Stop Sale* have posted to the Service Information System (SIS) as of November 22, 2023. Revised bulletins, including inspection, repair, parts, tools, and warranty claim information, will be posted to the SIS at a later date.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification in early January 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.