Next Unread Message

View Message

Part numbers: 81425-3W0-A01ZA; 81825-30A-A01ZA;

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Sent on	11	30	2023	Expires on	01	01	2024					
From			1				ļ					
From	Parts Division											
Subject	Stop Sale/Safety Recall: 2023-24M Accord, HR-V Front Seat Belt Pretensioner Insp											
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Part Return Request; Stop Sale/Safety Recall: 2023-24M Accord, HR-V Front Seat Belt Pretensioner Inspection

On November 21, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2023-2024 Accord and HR-V vehicles due to improper manufacturing of the front seat belt pretensioner, which may not restrain the occupant properly in the event of a collision, increasing the risk of injury.

Effective immediately all dealers that have inventory of the below parts are required to stop installing and check the Julian Date on the red and white Honda label. **Any part with a label with a Julian date prior to 23305 must be returned to AHM.** Do not install any parts with a Julian date prior to 23305.

Part numbers: 81425-3W0-A01ZA; 81825-30A-A01ZA; 81825-3W0-A01ZA.

IT IS IMPERATIVE THAT RETURNS ARE MADE IMMEDIATELY.

Return Request Process:

You must return all "NG" 2023-24M Accord, HR-V Front Seat Belts. 81825-3W0-A01ZA with a Julian date prior to 23305 in your inventory.

These returns will not be charged against your SRA credit.

Return iN OAR Procedure:

If Invoice is within 28 business days, please use the following instructions.

- 1. Complete the iN OAR procedures.
- 2. Use Reason Code "J" with your original shipper number.
- 3. Enter "Seatbelt" in the Remarks Section.
- 4. When approved, "Authorization Return Document" will be available via iN.
- 5. Return P/N 81425-3W0-A01ZA; 81825-30A-A01ZA; 81825-3W0-A01ZA back to American Honda.

If Invoice is past 28 business days, please use the following instructions.

- 1. Fill out a manual OAR and include the original invoice number.
- 2. Email the form to your Facing Parts Center OAR mailbox.
- 3. Subject Line: Dealer Number, Part Number, HR-V Front Seat Belt

Order adjustment requests (OARs) must be submitted by 12/12/23.

If your dealership incurs freight costs for parts return, please include a copy of the freight bill with your return.

Thank you,

American Honda Motor Co., Inc.

Parts Operations