

**SUBJECT:** ABS SOFTWARE UPDATE**VEHICLE(S) AFFECTED:** MY2022 & MY2023 CFMOTO 700CL-X Sport Motorcycles (1374 Total Affected VINs)**ISSUED:** November 30, 2023

PLEASE NOTE: This dealer only warranty bulletin is intended to inform service personnel regarding factory authorized warranty repairs to CFMOTO products. No other warranty coverage applies, is implied, or is to be inferred as a result of this publication. Questions regarding this publication should be directed to CFMOTO Technical Service.

<b>Dealer Sign-off Section – Please notify the appropriate personnel</b>	
<b>Sales Manager</b>	
<b>Warranty/Svc Manager</b>	
<b>Technician(s)</b>	

**ISSUE:**

Model year 2022 and 2023 700CL-X Sport motorcycles may take longer to stop if the operator squeezes the handbrake lever twice or more in quick succession while the ABS is active. CFMOTO determined that, in this specific situation, current ABS software settings delay braking by 0.3 seconds, and therefore lengthen the distance required to stop the motorcycle.

CFMOTO improved and updated the ABS control module software and recently released an ABS software update. All affected MY2022 and MY2023 700CL-X Sport motorcycles need this update installed as soon as possible.

**SOLUTION:**

CFMOTO-USA is issuing this **MANDATORY Warranty Bulletin WAR-2023-07** and requiring dealers to install the updated ABS software on their sold and unsold inventory of all affected 700CL-X Sport motorcycles. Installation using the DSCAN diagnostic system is recommended.

- **Sold Affected Units:** Dealers must notify the owners and offer to install the ABS software update so that the bulletin can be performed at the dealership as per the CFMOTO warranty terms and conditions.
- **Unsold Affected Units:** Dealers must install the updated ABS software before the units are sold and/or delivered to customers. CFMOTO warranty registration for each affected vehicle will be blocked in the system until the bulletin is completed and the submitted claim is approved.

CFMOTO-USA is also mailing **RECALL NOTICES** to the registered owners of motorcycles affected by this warranty bulletin. An example of the notice is on the last page.

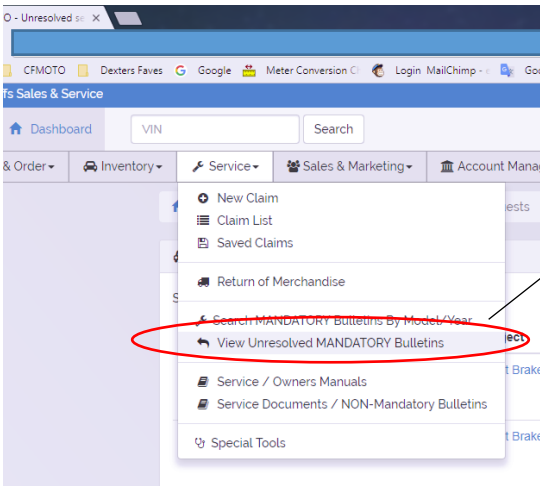
**IF A VIN DOES NOT DISPLAY WAR-2023-07 AS A MANDATORY BULLETIN IN YOUR DEALER PORTAL,  
THEN THAT VEHICLE IS NOT AFFECTED.**

**CFMOTO DEALER RESPONSIBILITY:**

**WAR-2023-07 applies only to the 1374 affected Vehicle Identification Numbers (VINs) connected to it in the CFMOTO warranty system.**

Dealerships must check their CFMOTO Dealer Portal account for affected VINs:

**Navigate: 'Service' > 'View Unresolved MANDATORY Bulletins'.** Vehicles in your inventory (sold and unsold) with Mandatory Bulletins that require your attention will display. Click the 'REPAIR' button to submit the warranty claim after the work has been completed. Claims are approved and paid once submitted.



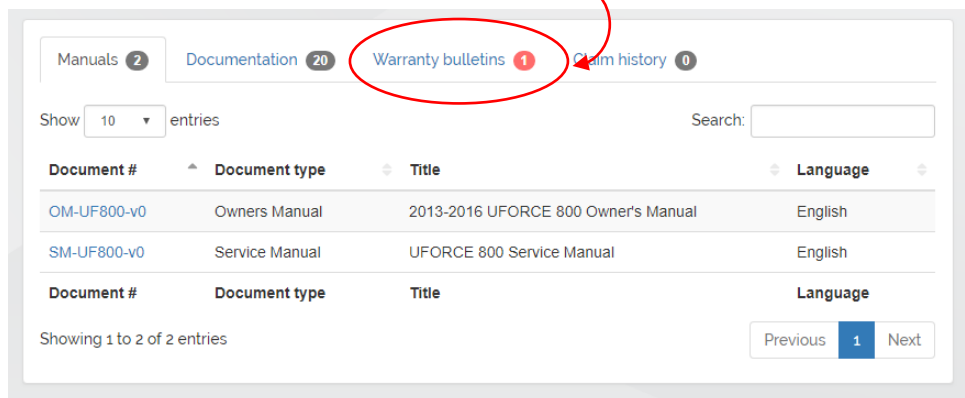
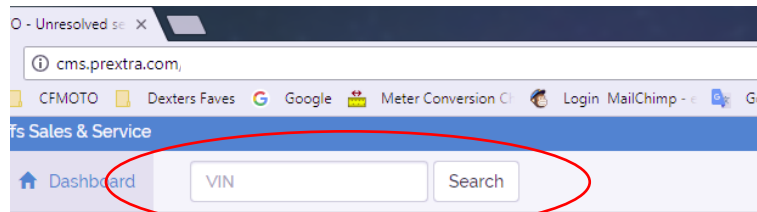
Contact CFMOTO Technical Service for assistance if you discover a vehicle requires WAR-2023-07 but is not listed as an affected vehicle in the warranty system.

**OR, to check a VIN:**

Enter the VIN into the Dashboard Search.

The 'Warranty bulletins' tab will indicate if a bulletin exists.

If the warranty tab has no red indicator, the vehicle is not affected.



**Labor Compensation:**

0.2 Hr Labor / Unit\* (\*Labor time includes installation compensation)

**Parts Required:**

None

**Other Requirements:**

1. Use the DSCAN diagnostic system to install the ABS software update.
2. Click REPAIR in the dealer portal for each VIN completed.

**ATTENTION:** Any CFMOTO dealer who sells a vehicle without completing this bulletin assumes sole liability for any accidents, claims, and/or liabilities that may arise from such sale, and agrees to defend, indemnify, and hold harmless CFMOTO for any such accidents, claims, and/or liabilities.

**INSTALLATION INSTRUCTIONS:**

**Before you begin:** Read and understand the following instructions. Have the tools and materials ready to perform repairs as necessary.

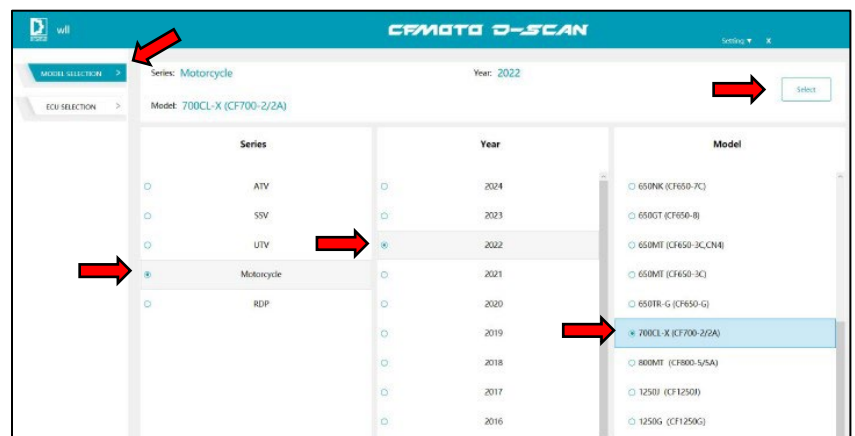
**Prework:** Set up the vehicle per the CFMOTO 700CL-X Sport Assembly Instructions published in the dealer portal.

**Tools and supplies:** DSCAN diagnostic system

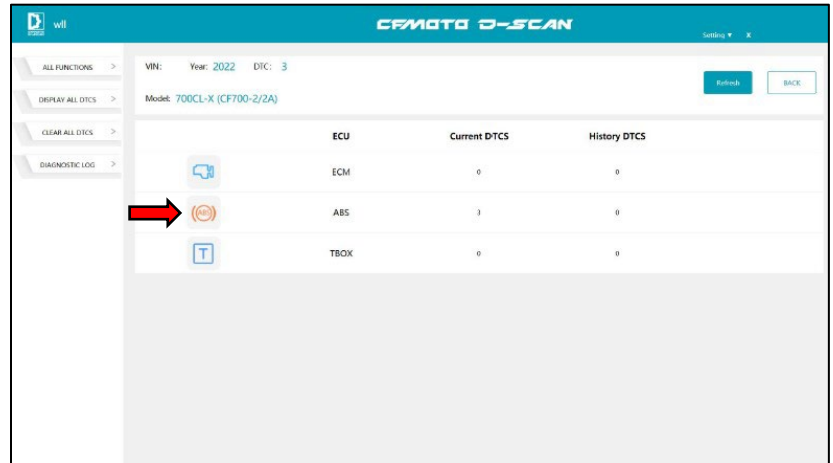
1. Log into your DSCAN account.
2. Confirm that the DSCAN version is V1.2.28 or newer. Update to the most recent version if needed:  
<https://dscan.cfmoto.com>

3. Click MODEL SELECTION in the left navigation bar. Select the correct motorcycle model. The screenshot to the right shows an example. Then click button Select.

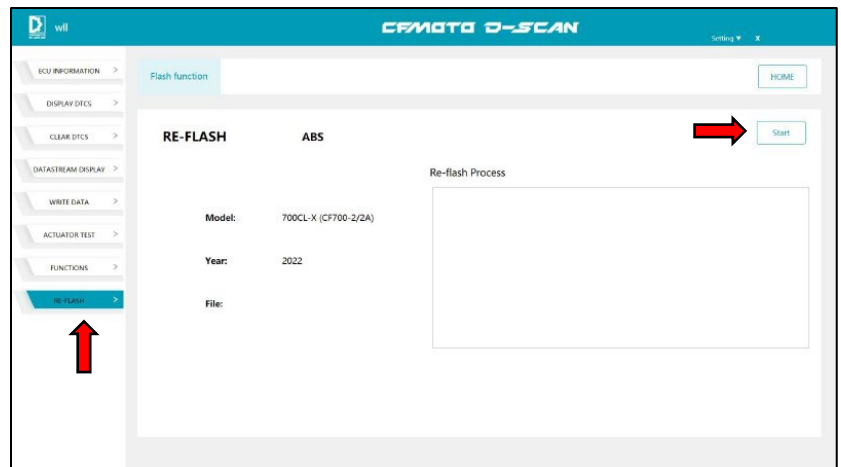
700CL-X Sport is included in model 700CL-X (CF700-2/2A).



4. Double-click the ABS icon.

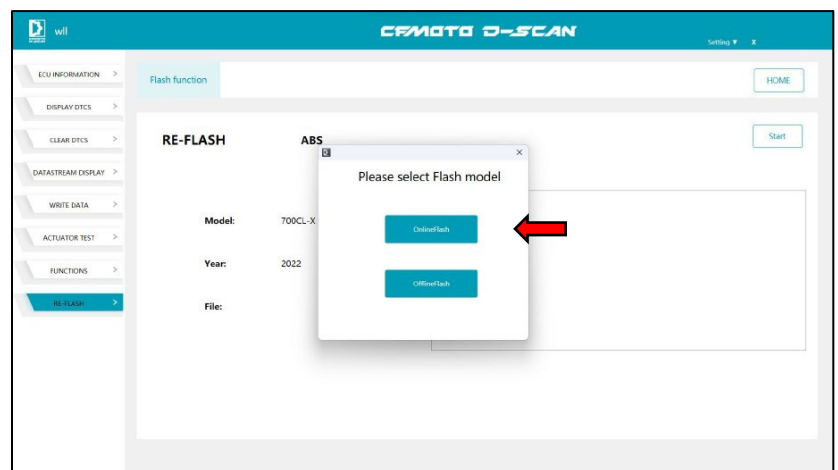


5. Click RE-FLASH in the left navigation bar. Then click button Start.



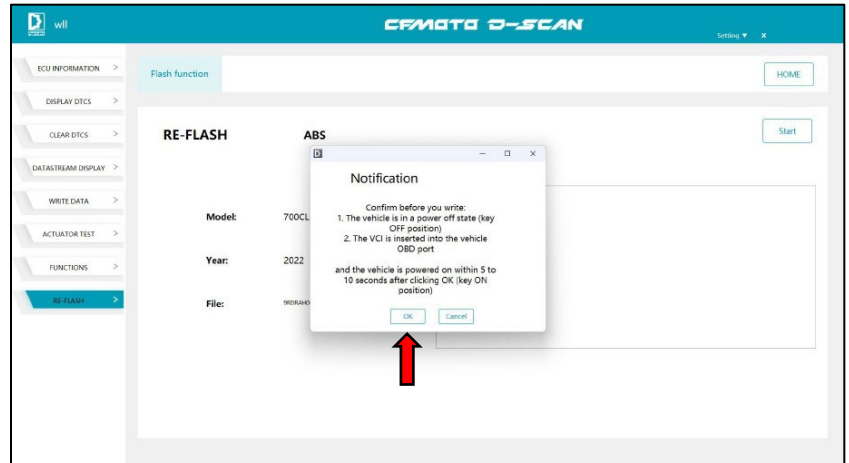
6. Click button OnlineFlash.

**NOTE:** The OnlineFlash option is recommended because it accesses updated files automatically. The OfflineFlash option will not work unless the required zipped file is downloaded and then accessed on your computer.



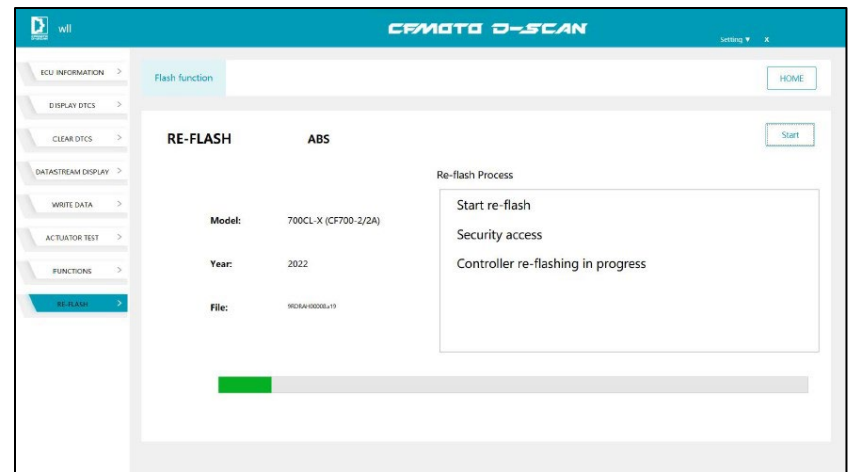
- A notification box appears. Follow its instructions, and then click button OK.

**NOTE:** Wait 5 to 8 seconds after you click OK. Then switch the motorcycle's key from the OFF position to the ON position.

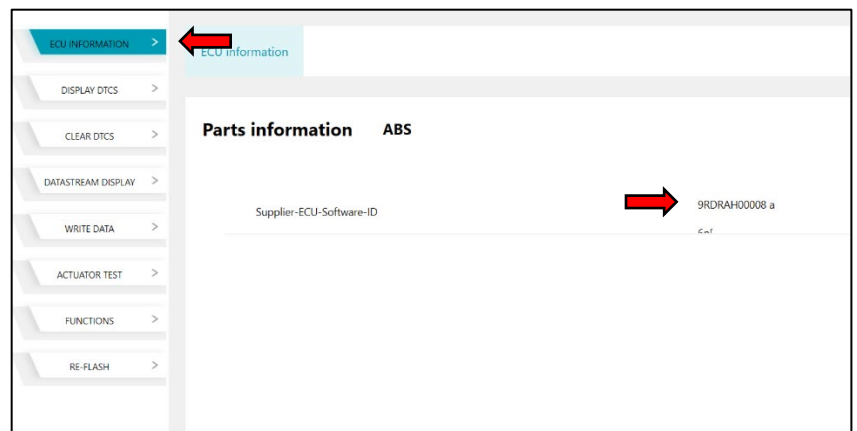


- Monitor the re-flash message stream until it shows that the re-flash has ended.

**NOTE:** If the re-flash fails, return to step 5 and try again.



- Click ECU INFORMATION in the left navigation bar, and confirm that the software version is 9RDRAH00008. If so, installation of the ABS software update is complete. You can exit DSCAN now.



**RECALL NOTICE - PLEASE READ IMMEDIATELY**

November 22, 2023

Dear 700CL-X Sport Owner:

CFMOTO Powersports, Inc. (CFMOTO), in cooperation with the National Highway Traffic Safety Administration (NHTSA), is voluntarily recalling certain 700CL-X Sport motorcycles due to a safety concern regarding the anti-lock braking system (ABS). These motorcycles from model years 2022 and 2023 may take longer to stop if the operator squeezes the handbrake lever twice or more in quick succession while the ABS is active. Our records indicate that you own an affected motorcycle.

Consumers should immediately stop using the recalled vehicles and call or contact their dealer to schedule a repair of the ABS Control Module Software.

***The reason for this notice:***

You are being contacted because the Vehicle Identification Number (VIN) registered to you is listed in our warranty database as requiring Mandatory Warranty Bulletin WAR-2023-07. If this Mandatory Warranty Bulletin has not been performed on your 700CL-X Sport motorcycle, CFMOTO recommends having an authorized CFMOTO dealer perform the ABS control module software update at your earliest convenience at no cost to you.

Affected Component(s)	Repair Action(s)
Anti-Lock Braking System	Installation of ABS Control Module Software Update

**IT IS IMPORTANT TO HAVE THIS SAFETY UPDATE COMPLETED AS SOON AS POSSIBLE.*****What you should do:***

Please contact an authorized CFMOTO dealer as soon as possible to have this Mandatory Warranty Bulletin performed. Please discuss the dealer's schedule and length of time needed to complete the repair free of charge to you. (NOTE: Per CFMOTO warranty terms and conditions, there is no consumer reimbursement policy for return of product to the dealership or for the extension of warranty).

***What CFMOTO and your Dealer will do:***

Your CFMOTO dealer has been authorized and is ready to complete the repair at no cost to you, time being of the essence.

***If you need assistance:***

Your CFMOTO dealer is in the best position to answer all your service questions. If you have any questions that your dealer is unable to address, you can call CFMOTO Customer Care at 1-888-8CFMOTO or 763-398-2690. If you need assistance contacting or locating a CFMOTO Dealer, please call 1-888-8CFMOTO or visit the CFMOTO website at [www.cfmotousa.com/dealer-locator](http://www.cfmotousa.com/dealer-locator).

***If you no longer own this vehicle:***

This repair notice was mailed to you according to our most current purchaser registration information. If you no longer own this vehicle, or if the contact information is incorrect, please contact your local CFMOTO dealer to complete a transfer of ownership or to have the dealer update the ownership information for you.

We apologize for this inconvenience and assure you that CFMOTO remains committed to total customer satisfaction and providing high quality products for purchase by powersports enthusiasts around the world.

Sincerely,

CFMOTO Powersports, Inc.

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