



# WARRANTY BULLETIN

**\*\*MANDATORY\*\***

**DOCUMENT: WAR-2023-07**

**SUBJECT:** ABS SOFTWARE UPDATE

**VEHICLE(S) AFFECTED:** MY2022 & MY2023 CFMOTO 700CL-X Sport Motorcycles (1374 Total Affected VINs)

**ISSUED:** November 20, 2023

PLEASE NOTE: This dealer only warranty bulletin is intended to inform service personnel regarding factory authorized warranty repairs to CFMOTO products. No other warranty coverage applies, is implied, or is to be inferred as a result of this publication. Questions regarding this publication should be directed to CFMOTO Technical Service.

Dealer Sign-off Section – Please notify the appropriate personnel	
Sales Manager	
Warranty/Svc Manager	
Technician(s)	

## ISSUE:

Model year 2022 and 2023 700CL-X Sport motorcycles may take longer to stop if the operator squeezes the handbrake lever twice or more in quick succession while the ABS is active. CFMOTO determined that, in this specific situation, current ABS software settings delay braking by 0.3 seconds, and therefore lengthen the distance required to stop the motorcycle.

CFMOTO improved and updated the ABS control module software and recently released an ABS software update. All affected MY2022 and MY2023 700CL-X Sport motorcycles need this update installed as soon as possible.

## SOLUTION:

CFMOTO-USA is issuing this **MANDATORY Warranty Bulletin WAR-2023-07** and requiring dealers to install the updated ABS software on their sold and unsold inventory of all affected 700CL-X Sport motorcycles. Installation using the DSCAN diagnostic system is recommended.

- **Sold Affected Units:** Dealers must notify the owners and offer to install the ABS software update so that the bulletin can be performed at the dealership as per the CFMOTO warranty terms and conditions.
- **Unsold Affected Units:** Dealers must install the updated ABS software before the units are sold and/or delivered to customers. CFMOTO warranty registration for each affected vehicle will be blocked in the system until the bulletin is completed and the submitted claim is approved.

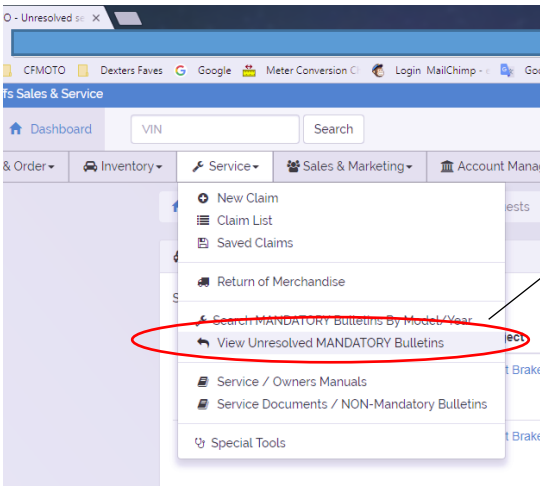
**IF A VIN DOES NOT DISPLAY WAR-2023-07 AS A MANDATORY BULLETIN IN YOUR DEALER PORTAL, THEN THAT VEHICLE IS NOT AFFECTED.**

**CFMOTO DEALER RESPONSIBILITY:**

**WAR-2023-07 applies only to the 1374 affected Vehicle Identification Numbers (VINs) connected to it in the CFMOTO warranty system.**

Dealerships must check their CFMOTO Dealer Portal account for affected VINs:

**Navigate: 'Service' > 'View Unresolved MANDATORY Bulletins'.** Vehicles in your inventory (sold and unsold) with Mandatory Bulletins that require your attention will display. Click the 'REPAIR' button to submit the warranty claim after the work has been completed. Claims are approved and paid once submitted.



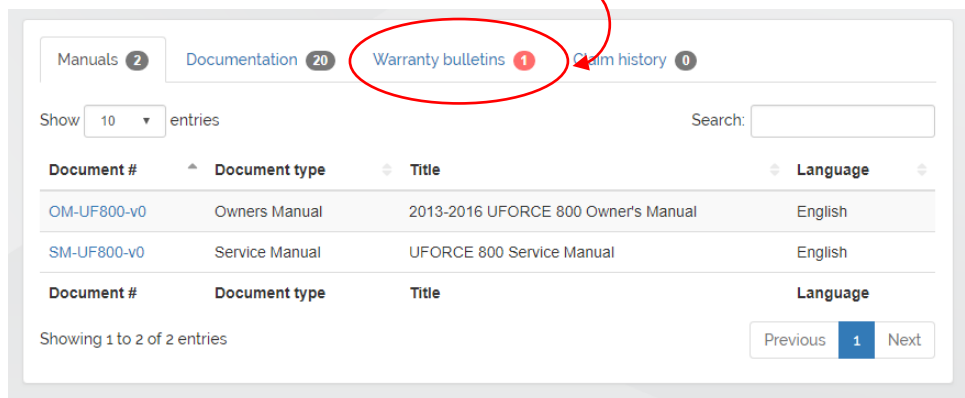
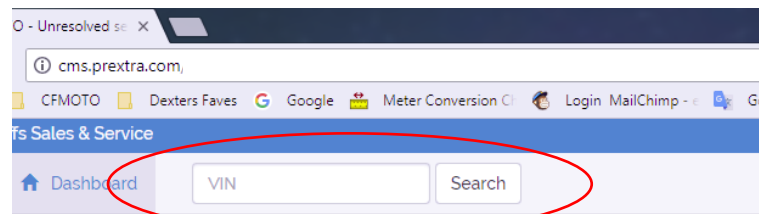
Contact CFMOTO Technical Service for assistance if you discover a vehicle requires WAR-2023-07 but is not listed as an affected vehicle in the warranty system.

**OR, to check a VIN:**

Enter the VIN into the Dashboard Search.

The 'Warranty bulletins' tab will indicate if a bulletin exists.

If the warranty tab has no red indicator, the vehicle is not affected.



**Labor Compensation:**

0.2 Hr Labor / Unit\* (\*Labor time includes installation compensation)

**Parts Required:**

None

**Other Requirements:**

Click REPAIR in the dealer portal for each VIN completed.

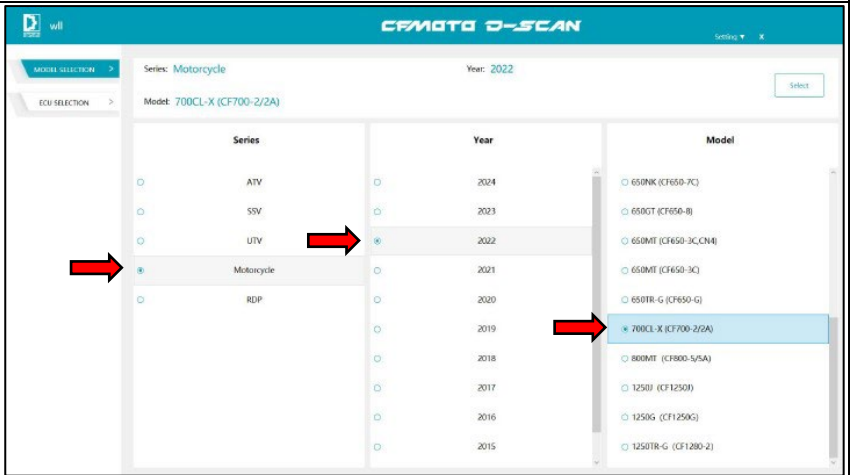
**ATTENTION:** Any CFMOTO dealer who sells a vehicle without completing this bulletin assumes sole liability for any accidents, claims, and/or liabilities that may arise from such sale, and agrees to defend, indemnify, and hold harmless CFMOTO for any such accidents, claims, and/or liabilities.

**INSTALLATION INSTRUCTIONS:**

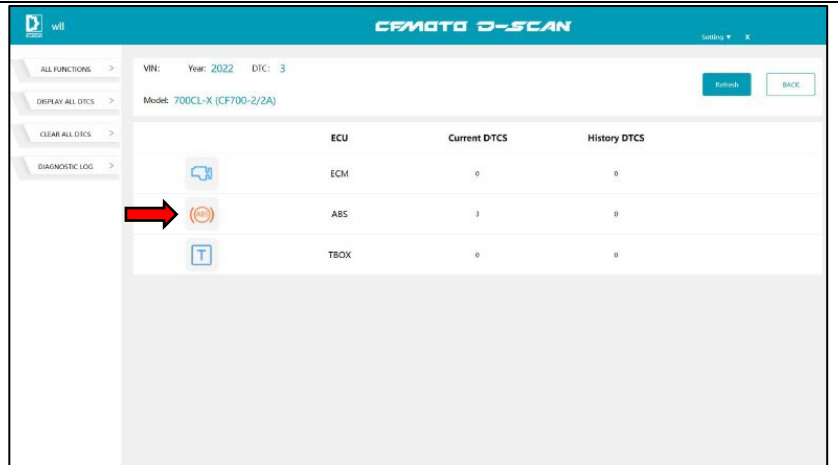
**Prework:** Set up the vehicle per the CFMOTO 700CL-X Sport Assembly Instructions published in the dealer portal.

**Tools and supplies:** DSCAN diagnostic system

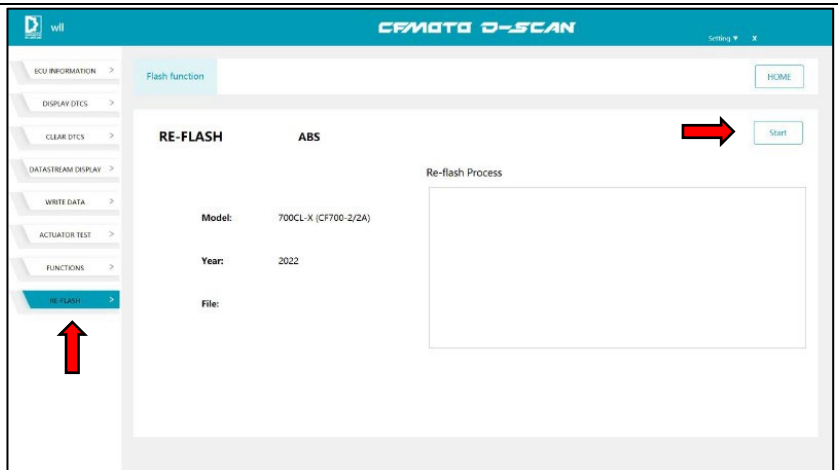
The DSCAN tool should be used to install the ABS software update.

<p>1. Log into your DSCAN account.</p>	
<p>2. Confirm that the DSCAN version is V1.2.28 or newer. Update to the most recent version if needed:  <a href="https://dscan.cfmoto.com">https://dscan.cfmoto.com</a></p>	
<p>3. Select the correct motorcycle model. The screenshot to the right shows an example.</p> <p>700CL-X Sport is included in model 700CL-X (CF700-2/2A).</p>	

4. Double-click the ABS icon.

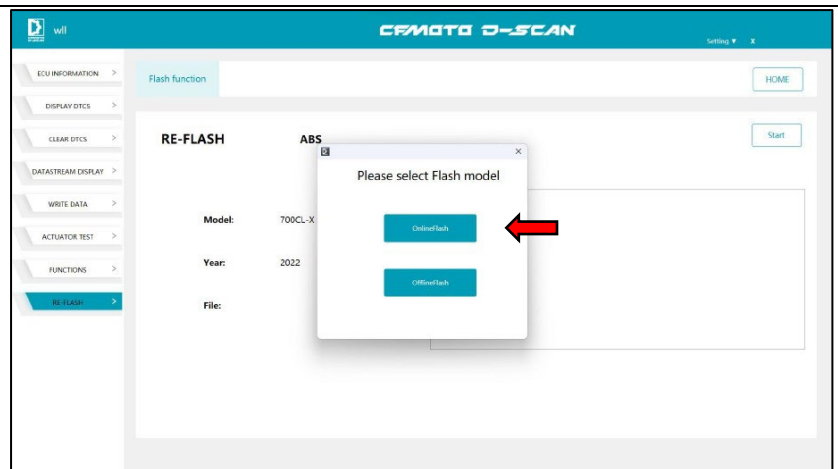


5. Click RE-FLASH in the left navigation bar. Then click button Start.



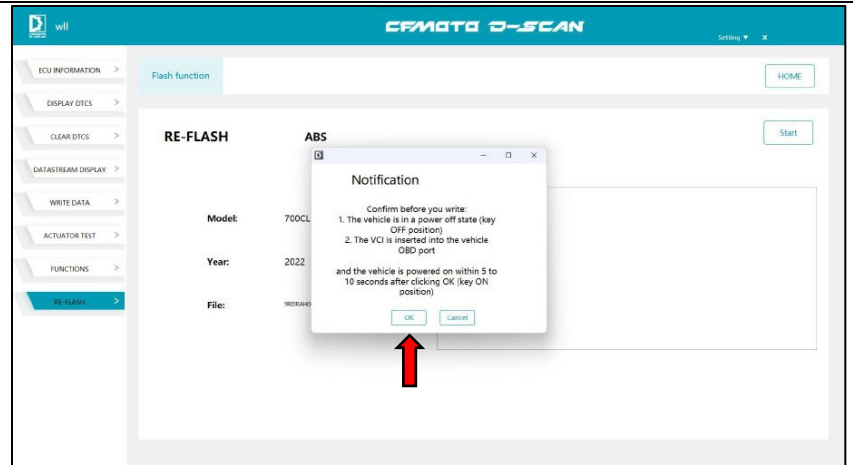
6. Click button OnlineFlash.

**NOTE:** The OnlineFlash option is recommended because it accesses updated files automatically. The OfflineFlash option will not work unless the required zipped file is downloaded and then accessed on your computer.



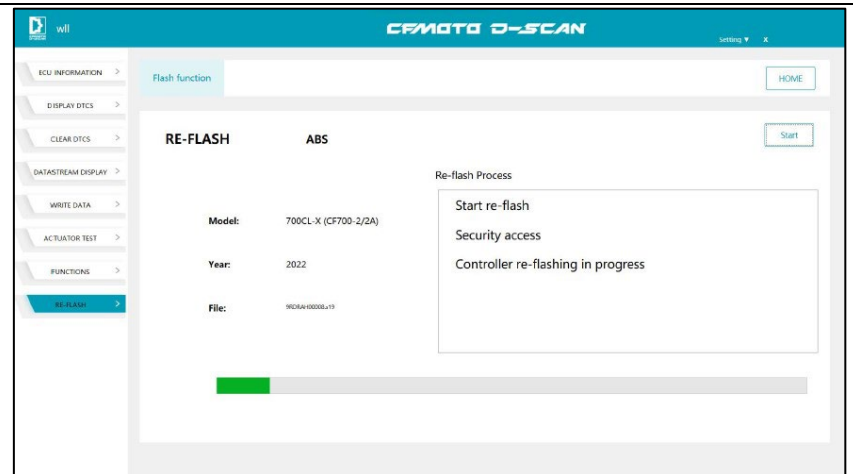
- A notification box appears. Follow its instructions, and then click button OK.

**NOTE:** After you click button OK, the motorcycle's key must be switched from the OFF position to the ON position within 5 to 10 seconds.



- Monitor the re-flash message stream until it shows that the re-flash has ended.

**NOTE:** If re-flash fails, try again.



- Click ECU INFORMATION in the left navigation bar, and confirm that the software version is 9RDRAH00008. If so, installation of the ABS software update is complete. You can exit DSCAN now.

