## IMPORTANT PRODUCT RECALL NOTICE

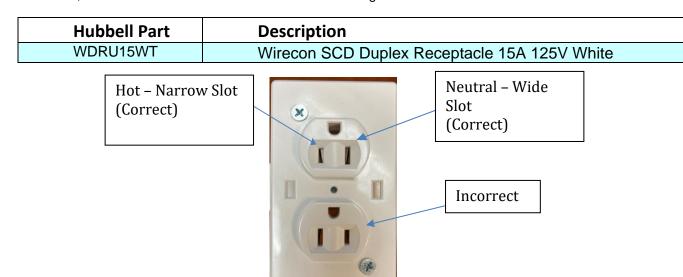
November 9, 2023

TO: Dave Carter & Associates

Steve Sapienza 3530 SW 7<sup>th</sup> St. Ocala, FL 34474

**SUBJECT:** Hubbell Wirecon Receptacle Product Shipped between August 14, 2023, and October 31, 2023

Hubbell Incorporated (Delaware), Bryant Electric Division ("Hubbell") is voluntarily recalling a certain Hubbell Wirecon SCD Duplex Receptacle product that was shipped from the Hubbell factory between August 14, 2023, and October 31, 2023 (the "Affected Product"). There were approximately 2,000 units produced that have the "HOT" and "Neutral" plug blade openings on one of the two receptacle outlet faces, reversed. Affected Products include the following Hubbell Part Number:



While there has been no report of injury and/or damage to property, Hubbell is concerned that the Affected Product will not perform in accordance with the product specifications, and if a 2-pole polarized plug (narrow hot blade & wider neutral blade) with no ground pin is inserted into the Affected Product, it may lead to product failure, property damage and an increased risk of fire or injury. All uninstalled inventories of the Affected Product should be returned to the Hubbell factory for free replacement or credit for the purchase price. Hubbell further requests your help in working with Customers to identify any installed Affected Product.

According to our records, Dave Carter & Associates purchased the Affected Product shown on the accompanying page.

- We request that Dave Carter & Associates immediately quarantine any Affected Product in your company's inventory and contact your Hubbell sales professional or me to arrange return and replacement or credit.
- 2. Any installed units that need to be replaced by a certified electrician. Hubbell will reimburse any expense to replace the Affected Product.

3. Additionally, we need your immediate help in identifying any Customers to whom your company distributed the Affected Product.

Please complete the accompanying Customer Identification Worksheet (copy the blank form if multiple sheets are needed), indicate the Customer(s) to whom your company distributed the Affected Product, and email the worksheets to me at <a href="mailto:amiceli@hubbell.com">amiceli@hubbell.com</a>. We will then send a product recall notice to each of those Customers.

We appreciate Dave Carter & Associate's help with this important program and we ask that you please email your Customer Identification Worksheet(s) to us as soon as possible. Thank you for your immediate attention to this Important Product Recall.

Hubbell Incorporated (Delaware), Bryant Electric Division

By: Anthony Miceli

Strategic Market Manager