

Part 573 Safety Recall Report**23V-773****Manufacturer Name :** Forest River, Inc.**Submission Date :** NOV 17, 2023**NHTSA Recall No. :** 23V-773**Manufacturer Recall No. :** 51-1703**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 559

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Coachmen Adrenaline Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from a distributor of Hubbell 110V outlets provided to OCC.

2024 ADRENALINE ANT21LT 2

2024 ADRENALINE ANT23LT 1

2024 ADRENALINE ANT27KB 3

2024 ADRENALINE ANT27LT 4

2024 ADRENALINE ANT29SS 3

Grand total 13

Production Dates : AUG 24, 2023 - NOV 14, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Coachmen Apex Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from a distributor of Hubbell 110V outlets provided to OCC.

2024	APEX	AAPT185BH	3
2024	APEX	AAPT186BH	2
2024	APEX	AAPT191RBS	6
2024	APEX	AAPT194BHS	4
2024	APEX	AAPT203RBK	4
2024	APEX	AAPT208BHS	19
2024	APEX	AAPT213RDS	17
2024	APEX	AAPT215RBK	1
2024	APEX	AAPT221RLS	8
2024	APEX	AAPT245BHS	6
2024	APEX	APTT243FKS	9
2024	APEX	APTT251RBK	5
2024	APEX	APTT256BHS	5
2024	APEX	APTT264RKS	13
2024	APEX	APTT265RBSS	2
2024	APEX	APTT293RLDS	4
2024	APEX	APTT300BHS	8
Grand Total			116

Production Dates : AUG 24, 2023 - NOV 14, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2024-2024 Forest River Inc. Coachmen Freedom Express Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from a distributor of Hubbell 110V outlets provided to OCC.

2024	FREEDOM EXPRESS	FET17BLSE	3	
2024	FREEDOM EXPRESS	FET192RBS	38	
2024	FREEDOM EXPRESS	FET20SE	4	
2024	FREEDOM EXPRESS	FET226RBS	5	
2024	FREEDOM EXPRESS	FET22SE	3	
2024	FREEDOM EXPRESS	FET246RKS	27	
2024	FREEDOM EXPRESS	FET252RBS	25	
2024	FREEDOM EXPRESS	FET258BHS	13	
2024	FREEDOM EXPRESS	FET259FKDS	38	
2024	FREEDOM EXPRESS	FET274RKS	23	
2024	FREEDOM EXPRESS	FET292BHDS	2	
2024	FREEDOM EXPRESS	FET294BHDS	19	
2024	FREEDOM EXPRESS	FET298FDS	47	
2024	FREEDOM EXPRESS	FET29SE	8	
2024	FREEDOM EXPRESS	FET31SE	6	
2024	FREEDOM EXPRESS	FET320BHDS	8	
2024	FREEDOM EXPRESS	FET324RLDSLE	8	
Grand Total			277	

Production Dates : AUG 24, 2023 - NOV 14, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2024-2024 Forest River Inc. Coachmen Remote Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from a distributor of Hubbell 110V outlets provided to OCC.

2024	REMOTE	RMT16R	5	
2024	REMOTE	RMT17R	10	
2024	REMOTE	RMT18R	2	
Grand total			17	

Production Dates : AUG 24, 2023 - NOV 14, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2024-2024 Forest River Inc. Coachmen Spirit Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from a distributor of Hubbell 110V outlets provided to OCC.

2024	SPIRIT SBT1840RBX	8
2024	SPIRIT SBT1943RB	25
2024	SPIRIT SBT2146BHX	2
2024	SPIRIT SBT2455BH	4
2024	SPIRIT SBT2557RB	20
2024	SPIRIT SBT2565FK	1
2024	SPIRIT SBT2764RE	15
2024	SPIRIT SBT2963BH	23
2024	SPIRIT SBT2965RK	5
2024	SPIRIT SBT3272BH	13
2024	SPIRIT SBT3379BH	2
Grand total		118

Production Dates : AUG 24, 2023 - NOV 14, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2024-2024 Forest River Inc. Work and Play Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from a distributor of Hubbell 110V outlets provided to OCC.

2024	WORK AND PLAY	WPT21LT	6
2024	WORK AND PLAY	WPT23LT	4
2024	WORK AND PLAY	WPT27LT	6
2024	WORK AND PLAY	WPT29SS	2
Grand Total			18

Production Dates : AUG 24, 2023 - NOV 14, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : According to the recall notice from Hubbell Inc./Bryant Electric: "Units produced that have the "HOT" and "Neutral" plug blade openings on one of the two receptacle outlet faces, reversed."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the recall notice from Hubbell Inc./Bryant Electric: "If a 2-pole polarized plug (narrow hot blade & wider neutral blade) with no ground pin is inserted into the Affected Product, it may lead to product failure, property damage and an increased risk of fire or injury."

Description of the Cause : Unknown

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Wirecon SCD Duplex Receptacle 15A 125V White

Component Description : Wirecon SCD Duplex Receptacle 15A 125V White

Component Part Number : WDRU15WT

Supplier Identification :

Component Manufacturer

Name : Hubbell Incorporated / Bryant Electric D

Address : 40 Waterview Drive
Shelton CONNECTICUT 06484-1000

Country : United States

Chronology :

On November 14, 2023, Forest River's Office of Corporate Compliance received an email from our supplier Dave Carter and Associates containing a recall notice from Hubbell Incorporated / Bryant Electric Division along with purchasing records.

On November 17, 2023, Forest River's Corporate Recall Committee voted to recall. A Stop Sale Notice is being issued immediately following the recall filing.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. The affected receptacles will be replaced with the correct face.

What is the Forest River Customer Service Phone Number?
Coachmen Apex, Apex Remote and (574) 825-8205
Freedom Express, Adrenaline and Work and Play (574) 825-6302

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Hubbell Incorporated / Bryant Electric Division - (800) 323-2792
40 Waterview Drive
Shelton, Connecticut 06484-1000

Affected Component – Wirecon SCD Duplex Receptacle 15A 125V White
PN WDRU15WT

Replacement Component - Wirecon SCD Duplex Receptacle 15A 125V
White with correct face
PN WDRU15WT

Identify How/When Recall Condition was Corrected in Production : Unknown

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 27, 2023 - DEC 27, 2023

Planned Owner Notification Date : DEC 27, 2023 - DEC 27, 2023

* NR - Not Reported