



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 21, 2023

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-107KL
23V-773

Subject: Reversed Plug Blades on Electrical Outlet

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/ADRENALINE/2024
COACHMEN/APEX/2024
COACHMEN/FREEDOM EXPRESS/2024
COACHMEN/REMOTE/2024
COACHMEN/SPIRIT/2024
FOREST RIVER/WORK AND PLAY/2024

Mfr's Report Date: November 17, 2023

NHTSA Campaign Number: 23V-773

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 559

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2024 Coachmen Adrenaline, Apex, Freedom Express, Remote, Spirit, and Forest River Work and Play travel trailers. The electrical plug blade openings (narrow hot blade and wider neutral blade) may be reversed on one of the two receptacle outlet faces, which can cause outlet failure.

Consequence:

Electrical outlet failure can increase the risk of a fire.

Remedy:

Dealers will replace the incorrect receptacles, free of charge. Owner notification letters are expected to be mailed December 27, 2023. Owners may contact Forest River Customer Service at 1-574-825-4995. Coachmen Apex and Apex Remote owners may contact 1-574-825-8205, and Freedom Express, Adrenaline and Work and Play owners may contact 1-574-825-6302. Forest River's number for this recall is 51-1703.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

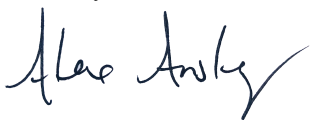
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement