

Part 573 Safety Recall Report

23V-771

Manufacturer Name : Jayco, Inc.

Submission Date : NOV 16, 2023

NHTSA Recall No. : 23V-771

Manufacturer Recall No. : Ford 23V-510



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 134

Estimated percentage with defect : 50 %

Vehicle Information :

Vehicle 1 : 2023-2024 Jayco/Entegra Coach Alante, Emblem, Precept, Precept Prestige, Vision, Vision XL Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Ford Motor Company provided a list of affected VIN numbers to Jayco regarding their recall 23V-510. Jayco matched those VIN numbers to our production records.

Production Dates : MAY 08, 2023 - AUG 08, 2023

VIN Range 1 : Begin : 1F66F5DN6P0A01825 End : 1F65F5DN6P0A02243 ☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Ford Motor Company reported to Jayco Inc. that they are recalling certain 2023 F-53 vehicles.

Affected vehicles have Smart Data Link Connector modules that may have been exposed to moisture, potentially leading to corrosion in the module, connector and wire harness. The resulting corrosion may interfere with the vehicle's Controller Area Network (CAN) communication. As a result, the Instrument Panel Cluster may be inoperative when installed by the vehicle up fitter or other vehicle modifier.

FMVSS 1 : 101 - Control and displays

FMVSS 2 : 105 - Hydraulic and electric brake systems

Description of the Safety Risk : An inoperative Instrument Panel Cluster does not provide safety-related information to the driver and increases the risk of a crash.

Description of the Cause : During a rework procedure on the stripped chassis units, a protective bag was removed from the Smart Data Link Connector module to access the On Board Diagnostic port. After completion of the rework procedure, the bag was not properly reinstalled thereby leaving the module exposed to the elements.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Smart Data Link Connector

Component Description : Smart Data Link Connector

Component Part Number : PU9T-14F642-AA

Supplier Identification :

Component Manufacturer

Name : Ford Motor Company

Address : One American Road
Dearborn Michigan 48126

Country : United States

Chronology :

Please refer to Ford Motor Company's chronology on 23V-510.

August 8, 2023 Jayco compliance received from Ford Motor Company the Compliance Recall Notice 23C24 / NHTSA Recall 23V510. Remedy parts were not available.

August 14, 2023 Jayco's Warranty Incident Review Committee (WIRC) reviewed the incident and elevated it to Corrective Preventive Action Committee (CPAC). On August 16, 2023 (CPAC) decided to elevate the incident to the Safety Steering Committee (SSC) once the remedy was available and the Ford recall became active. October 31, 2023, Ford notified Jayco that remedy and parts are available. On November 10, 2023 SSC voted to proceed with a Ford pass through chassis recall.

Description of Remedy :

Description of Remedy Program :	Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have their SDLC module replaced and to splice in a new wire harness connector. An inspection of the wire harness will also be performed and if corrosion is found past the point of the connector splice, the entire wire harness will be replaced. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2023. The ending date for reimbursement eligibility is estimated to be September 30, 2024. Ford will forward a copy of the notification letters to dealers to the agency when available. Ford Motor Company will be reporting the quarterly completion rates to NHTSA.
How Remedy Component Differs from Recalled Component :	The new SDLC, wire harness and connector will be free of corrosion.
Identify How/When Recall Condition was Corrected in Production :	NR

Recall Schedule :

Description of Recall Schedule :	Jayco will notify its dealers and affected retail owners.
Planned Dealer Notification Date :	DEC 15, 2023 - DEC 15, 2023
Planned Owner Notification Date :	DEC 15, 2023 - DEC 15, 2023

* NR - Not Reported