



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 20, 2023

Mr. Troy Niswonger
Compliance Manager
Jayco, Inc.
903 South Main Street
Middlebury, IN 46540

NEF-107KL
23V-771

Subject: Inoperative Instrument Panel/FMVSS 101 & 105

Dear Mr. Niswonger:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGRA/EMBLEM/2023-2024
ENTEGRA/VISION/2023-2024
ENTEGRA/VISION XL/2023-2024
JAYCO/ALANTE/2023-2024
JAYCO/PRECEPT/2023-2024
JAYCO/PRECEPT PRESTIGE/2023-2024

Mfr's Report Date: November 16, 2023

NHTSA Campaign Number: 23V-771

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 134

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2023-2024 Entegra Emblem, Vision, Vision XL, Jayco Alante, Precept, and Precept Prestige motorhomes. Corrosion in the Smart Data Link Connector (SDLC) may interfere with the Controller Area Network (CAN) communication, resulting in an inoperative instrument panel. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 101, "Control and Displays" and 105, "Hydraulic and Electric Brake Systems."

Consequence:

An inoperative instrument panel cannot show critical safety information, such as the speedometer or warning lights, increasing the risk of a crash.

Remedy:

Ford dealers will install a wire harness connector, and inspect and replace the SDLC module, as necessary, free of charge. Owner notification letters are expected to be mailed December 15, 2023. Owners may contact Jayco customer service at 1-800-283-8267.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

The information in your report suggests that Jayco may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement