



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 20, 2023

Mr. Gerard Hones
Volvo Trucks North America
7900 National Service Road
Greensboro, NC 27409

NEF-107DR
23V-769

Subject: Inadequate Attachment of Side Bench/FMVSS 207, 210

Dear Mr. Hones:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VHD/2018-2024
VOLVO/VN/2018-2024
VOLVO/VNR/2018-2024

Mfr's Report Date: November 15, 2023

NHTSA Campaign Number: 23V-769

Components:

SEATS:CRITICAL FASTENERS

Potential Number of Units Affected: 638

Problem Description:

Volvo Trucks North America (Volvo Trucks) is recalling certain 2018-2024 VN, VNR, and VHD vehicles. The passenger side bench seat may be inadequately attached to the floor. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 207, "Seating Systems" and 210, "Seatbelt Assembly Anchorage."

Consequence:

The attachment points may fail, allowing the bench seat to shift and increasing the risk of injury during a crash.

Remedy:

Dealers will replace the weld nut with two nuts and a washer, free of charge. Owner notification letters are expected to be mailed December 15, 2023. Owners may contact Volvo Trucks customer service at 1-800-528-6586. Volvo Trucks number for this recall is RVXX2312.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Volvo Trucks' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volvo Trucks North America's contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement