

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 20, 2023

Mark Lantinga Terberg Benschop B.V. Oranje-Nassaustraat 10 Benschop 3405XK 1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DC 23V-764

**Subject:** Loose Steering Front Axle

Dear Mark Lantinga:

This letter serves to acknowledge Terberg Benschop B.V.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

TERBERG BENSCHOP B.V./TERMINAL TRACTOR/2022

Mfr's Report Date: November 13, 2023

NHTSA Campaign Number: 23V-764

**Components:** 

**STEERING** 

SUSPENSION: MULTIPLE AXLE

Potential Number of Units Affected: 1

# **Problem Description:**

Terberg Benschop B.V. is recalling one 2022 YT193 terminal tractor. The eight non-self-locking flange nuts that attach the steering front axle to the front axle suspension may come loose.

# **Consequence:**

A loose steering front axle can cause a loss of steering or braking ability, increasing the risk of a crash.

# Remedy:

A dealer will replace the non-self-locking nuts and add thread lock as necessary, free of charge. The owner notification letter is expected to be mailed in November 2023. The owner may contact Terberg customer service at 1-348-459-294. Terberg's number for this recall is CAM0152.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Terberg Benschop B.V.'s proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



# Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Terberg Benschop B.V.'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

