



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 14, 2023

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-107DM
23V-758

Subject: Front Wheel and Hub Extender May Detach

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-350 SD/2022-2023
FORD/F-450 SD/2022-2023
FORD/F-550 SD/2022-2023
FORD/F-600 SD/2022-2023

Mfr's Report Date: November 9, 2023

NHTSA Campaign Number: 23V-758

Components:

POWER TRAIN:AXLE HUBS
WHEELS:LUGS/NUTS/BOLTS/STUDS

Potential Number of Units Affected: 13

Problem Description:

Ford Motor Company is recalling certain 2022-2023 Ford Super Duty F-350, F-450, F-550, and F-600 vehicles. The fasteners for the front wheel hub extender may be insufficiently tightened, which can result in the wheel and wheel extender detaching from the vehicle.

Consequence:

Wheel detachment can result in a loss of vehicle control and create a road hazard, increasing the risk of a crash.

Remedy:

Owners are advised not to drive their vehicle until the repair has been performed. Dealers will inspect the front wheel hub extender retaining nuts. If the retaining nuts are loose, dealers will replace the wheel hub extender, retaining nuts, and hub assembly. Repairs will be performed free of charge. Owner notification letters are expected to be mailed November 27, 2023. Owners may contact Ford customer service at -866-436-7332. Ford's number for this recall is 23S59.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

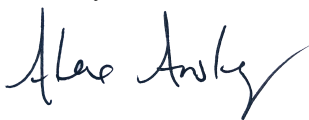
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement