



New Safety Recall Advanced Communication – B0A

FCA US LLC (FCA US) has announced a safety recall on certain 2023 Model Year (RU) Chrysler Pacifica Plug-In Hybrid Electric Vehicles (PHEVs) equipped with a 3.6L V6 hybrid engine [sales code EH3].

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a 12 Volt (12V) isolator post that is off location. An off location 12V isolator post may result in a short to ground in the 12V battery positive (B+) circuit, which could lead to a vehicle fire with the ignition on or off. **A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.**

Customers are advised to not park these vehicles inside of buildings or structures, or near other vehicles until the vehicle has the final repair completed.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to modify the isolator to fit the anti-rotation stud correctly. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC