

Part 573 Safety Recall Report

23V-753

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** NOV 09, 2023**NHTSA Recall No. :** 23V-753**Manufacturer Recall No. :** B0A**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 32

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Chrysler Pacifica

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2023 MY Chrysler Pacifica Plug-In Hybrid Electric Vehicles ("PHEVs") may have been built with a 12 Volt ("12V") isolator post that is off location.

The suspect period began on July 7, 2023, when the 12V isolator post was installed in the incorrect location, and ended on July 8, 2023, when the 12V isolator post was installed in the correct location. Vehicle production records were used to determine the suspect period.

Similar vehicles not included in this recall were built before or after the suspect period, or were built with a 12V isolator post in the correct location.

Production Dates : JUL 07, 2023 - JUL 08, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : An off location 12V isolator post may result in a short to ground in the 12V battery positive ("B+") circuit, which could lead to a vehicle fire with the ignition on or off.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

Description of the Cause : NR

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : T5 Stud

Component Description : Anti-rotation stud

Component Part Number : 06510806AA

Supplier Identification :

Component Manufacturer

Name : Emhart Fastening Teknologies

Address : 49201 Gratiot Ave.

Chesterfield Michigan 48051

Country : United States

Chronology :

- On August 8, 2023, the FCA US Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into 2023 MY Chrysler Pacifica PHEVs that were built with an isolator post that is off location.
- From August 2023, through October 2023, FCA US TSRC reviewed production data and met with engineering to understand the design and history.
- As of October 27, 2023, FCA US is aware of zero customer assistance records, zero warranty claims, and zero field reports potentially related to this issue for all markets.
- As of October 27, 2023 FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On November 2, 2023, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to modify the isolator to fit the anti-rotation stud correctly. Customers are advised to not park these vehicles inside of buildings or structures, or near other vehicles until the vehicle has the final repair completed.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : This recall is not related to a part defect but rather an assembly issue where the vehicle may have been built with a 12V anti-rotation stud that is off location. The remedy is to modify the isolator to fit the anti-rotation stud correctly.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **11/09/2023: FCA US will notify dealers and begin notifying owners on or about 12/29/2023.

Planned Dealer Notification Date : DEC 29, 2023 - DEC 29, 2023

Planned Owner Notification Date : DEC 29, 2023 - DEC 29, 2023

* NR - Not Reported