

Part 573 Safety Recall Report

23V-750

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : NOV 08, 2023

NHTSA Recall No. : 23V-750

Manufacturer Recall No. : 60G3



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 23,883

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 VOLKSWAGEN ID4

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because the material of the roller sunshades in the recalled vehicles may not consistently meet the FMVSS 302 (Flammability of Interior. Materials) performance requirements.

ID4: 23883

Production Dates : SEP 02, 2022 - AUG 24, 2023

VIN Range 1 : Begin : 1V2GNPE82PC000287 **End :** 1V2JSPE85RC000107

Not sequential

Description of Noncompliance :

Description of the Noncompliance : The interior sunshade of the panoramic glass roof may not consistently meet the requirements of the FMVSS302, Flammability of Interior. Materials.

FMVSS 1 : 302 - Flammability of interior materials

FMVSS 2 : NR

Description of the Safety Risk : The burn rate of the material may sometimes be beyond the maximum allowable limit. In the unlikely case of a fire inside of the vehicle, this may increase risk of injury to the vehicle occupants.

Description of the Cause : The root cause is currently not known.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Roller Sunshade

Component Description : Roller Sunshade under panoramic glass roof

Component Part Number : 11K 877 042 6PS

Supplier Identification :

Component Manufacturer

Name : Automotive Mexico Body Systems

Address : Autopista de Cuota Mexico Puebla Km 117

Cuautlancingo Foreign States 72710

Country : Mexico

Chronology :

May 2023: internal CoP tests (Conformity of Production) resulted in not OK tests. Supplier contacted for clarification.

June - August 2023: Intensive testing conducted. Analysis together with supplier and other laboratories. Due to Inconsistent test results no root cause identified. Test setup discussed.

September 08, 2023: Topic presented to the Volkswagen Product Safety Committee. The material had always shown passing test results in the laboratory used by the supplier and therefore indicated to be compliant with FMVSS 302. The Committee issued a task for additional technical clarification and evaluation of options.

November 01, 2023: Topic presented to the Volkswagen Product Safety Committee again. Out of an abundance of caution, due to inconsistent test results, a noncompliance recall was decided because the interior sunshade covering the panoramic glass roof may not consistently meet the requirements of FMVSS 302.

No field complaints known.

Description of Remedy :

Description of Remedy Program : At no cost to customers, dealers will apply a fabric flame retardant onto the material of the roller sunshade.
Because the affected vehicles are within the New Vehicle Limited Warranty period, Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : No parts replacement. The built-in roller sunshade will be treated with a fabric flame retardent.

Identify How/When Recall Condition was Corrected in Production : On August 01, 2023, the recall condition was resolved in production by reorienting the material in a manner that has consistently better performance. The material was reversed so that the exterior side faces the interior.

Recall Schedule :

Description of Recall Schedule : Dealers: On or before November 10, 2023 / Owners: On or before January 05, 2024

Planned Dealer Notification Date : NOV 10, 2023 - NOV 10, 2023

Planned Owner Notification Date : JAN 05, 2024 - JAN 05, 2024

* NR - Not Reported