



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 9, 2023

Ms. Julie Hill
Sales Coordinator
Custom Fire Apparatus, Inc.
509 68th Ave
Osceola, WI 54020

NEF-107DC
23V-747

Subject: Delay in Park Brake Setting

Dear Ms. Hill:

This letter serves to acknowledge Custom Fire Apparatus, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN FIRE/FC-94/2021-2024
SPARTAN FIRE/GLADIATOR/2021-2024
SPARTAN FIRE/METROSTAR/2021-2024

Mfr's Report Date: November 7, 2023

NHTSA Campaign Number: 23V-747

Components:

PARKING BRAKE

Potential Number of Units Affected: 10

Problem Description:

Custom Fire Apparatus, Inc (Custom Fire) is recalling certain 2021-2024 Spartan Gladiator, MetroStar, and FC-94 emergency vehicles. A defect in the inversion valve may delay the park brake setting after engagement, which could allow the vehicle to move unintentionally.

Consequence:

Unintentional vehicle movement can increase the risk of a crash or injury.

Remedy:

Dealers will inspect and replace the faulty inversion valve, if necessary, free of charge. Owner notification letters are expected to be mailed November 22, 2023. Owners may contact Custom Fire customer service at 1-715-294-2555. Custom Fire's number for this recall is 23V-631/TC 2023-512.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Custom Fire Apparatus, Inc.'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement