

Part 573 Safety Recall Report

23V-736

Manufacturer Name : Autocar, LLC
Submission Date : NOV 02, 2023
NHTSA Recall No. : 23V-736
Manufacturer Recall No. : ACX-2312 DC-2307

**Manufacturer Information :**

Manufacturer Name : Autocar, LLC
Address : 551 S WASHINGTON STREET
 HAGERSTOWN IN 47346
Company phone : 7654895499

Population :

Number of potentially involved : 104
Estimated percentage with defect : 35 %

Vehicle Information :

Vehicle 1 : 2023-2023 Autocar ACX (Xpeditor)
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : All ACX (Xpeditor) vehicles manufactured within the suspect date range and not inspected and secured are included.

Production Dates : JAN 11, 2023 - AUG 21, 2023

VIN Range 1 : Begin : 5VCACSCE6PC240101 **End :** 5VCACRCE5PC244469 Not sequential

Vehicle 2 : 2023-2023 Autocar DC (Legend)
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : All DC (Legend) vehicles manufactured within the suspect date range and not inspected and secured are included.

Production Dates : JAN 04, 2023 - JUN 01, 2023

VIN Range 1 : Begin : 5VCCCLAF0PC241027 **End :** 5VCCCLEJ6PC244111 Not sequential

Description of Defect :

Description of the Defect : The lug nuts may not be properly torqued.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the lug nuts are not properly torqued the wheel could become loose and separate from the vehicle, increasing the risk of a crash.

Description of the Cause : An Autocar manufacturing error resulted in the lug nuts not properly torqued.

Identification of Any Warning that can Occur : Loose wheels and lug nuts.

Involved Components :

Component Name 1 : Autocar Lug Nut

Component Description : Autocar Lug Nut

Component Part Number : Autocar Part Number GZ040006-001

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

September 12, 2023, during a routine inspection, Autocar personnel discovered three units with loose lug nuts and began investigation. September 15, 2023, through October 6, 2023, Investigation and containment actions were implemented at multiple locations and internally at Autocar. October 25, 2023, Autocar personnel were retrained, and a clean point established for production. October 26, 2023, all relevant information was presented to Autocar management team and out of an abundance of caution Autocar decided to perform a voluntary Safety Recall.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13

How Remedy Component Differs from Recalled Component : The lug nuts will be properly torqued at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : October 25, 2023, Autocar Manufacturing and Supervisory teams were retrained and established a clean point for production.

Recall Schedule :

Description of Recall Schedule : Dealer and owner notifications will begin December 28, 2023, and end December 29, 2023.

Planned Dealer Notification Date : DEC 28, 2023 - DEC 29, 2023

Planned Owner Notification Date : DEC 28, 2023 - DEC 29, 2023

* NR - Not Reported