



# VOLUNTARY RECALL CAMPAIGN

Classification: DA23-009	Reference: NTB23-082	Date: October 26, 2023
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## VOLUNTARY SAFETY RECALL CAMPAIGN 2023-2024 Z; LEFT FRONT BUMPER CLIP

**CAMPAIGN ID #:** R23C8  
**APPLIED VEHICLES:** 2023-2024 Z (Z34)

**Check Service COMM or Dealer Business Systems (DBS)  
National Service History to confirm campaign eligibility.**

### INTRODUCTION

Nissan is conducting this voluntary safety recall campaign on certain specific model year 2023-2024 Z vehicles to torque the Left Front Bumper Clip fixing screws. This service will be performed at no charge to the customer for parts or labor.

### IDENTIFICATION NUMBER

Nissan has assigned identification number R23C8 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

### DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

### **⚠ WARNING**

To avoid the risk of death, severe personal injury, or Front Radar Sensor realignment, do not disturb the Front Radar Sensor during this repair.

1. Remove the Front Bumper Fascia from the vehicle.
  - Refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > EXTERIOR > REMOVAL AND INSTALLATION > FRONT BUMPER > Removal and Installation**
  - To help prevent any contact with the Front Radar Sensor, move the Front Bumper Fascia straight outward when removing it from the vehicle.
  - Apply protective tape in the areas suggested in the ESM procedure.
  - Follow all ESM Cautions and Notes.

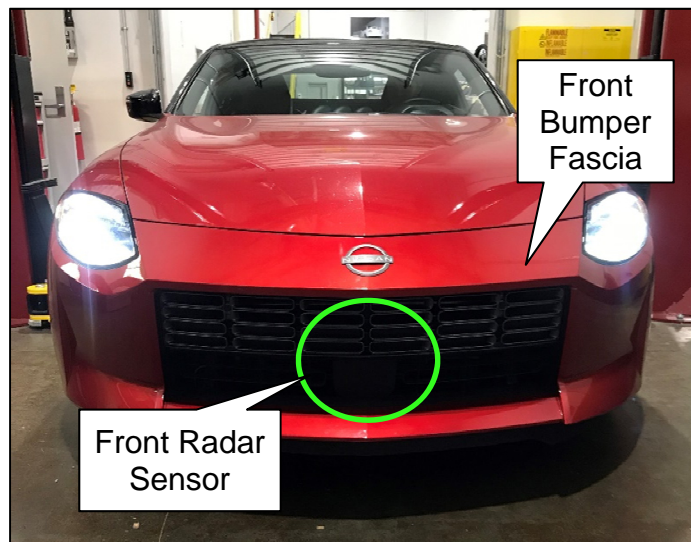


Figure 1

2. Place the Front Bumper Fascia on a cloth covered surface to prevent scratching.



Figure 2

3. Raise and suitably support the vehicle on a lift.



Figure 3

4. Remove the E27 – E154 SMJ Connector retainer bolt.

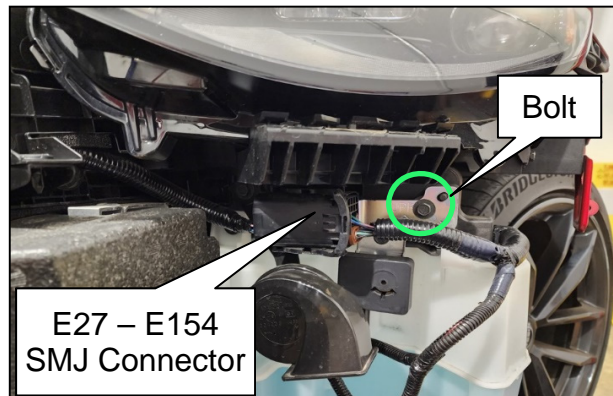


Figure 4

5. Remove the Intelligent Key Warning Buzzer.
- Remove the Intelligent Key Warning Buzzer retaining bolt.
  - Disconnect the Intelligent Key Warning Buzzer electrical harness connector.

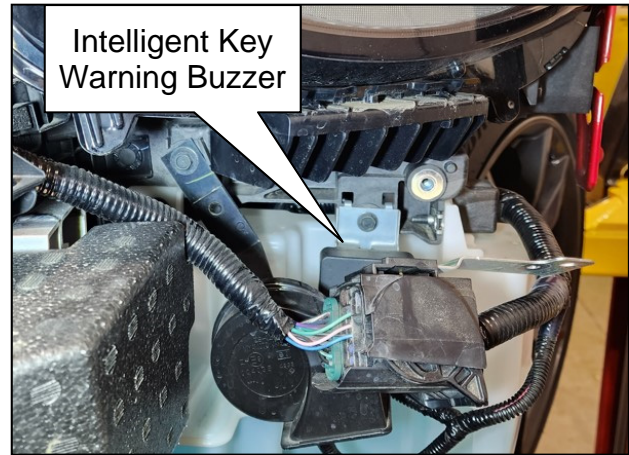


Figure 5

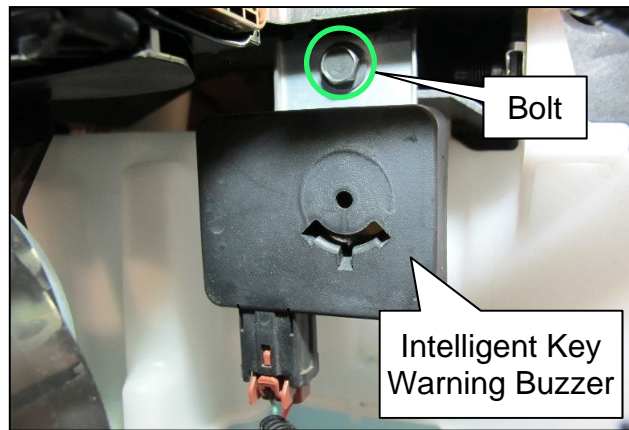


Figure 6

6. Remove the Horn Low.
- Remove the 10 mm Horn Low retaining bolt.
  - Disconnect the Horn Low electrical harness connector.

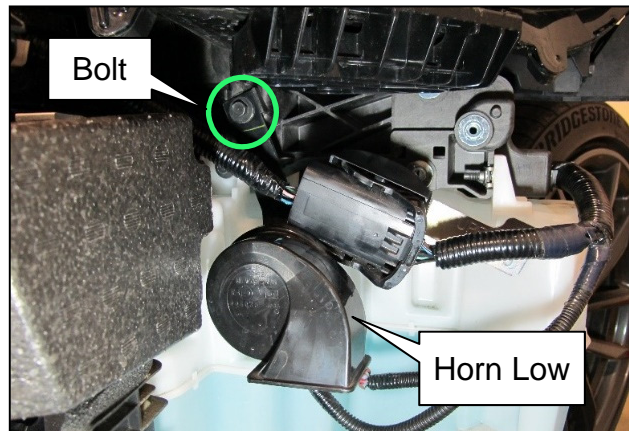


Figure 7



7. Locate the Left Front Bumper Clip.

- The Left Front Bumper Clip is attached to the bottom of the Left Front Combination Lamp.

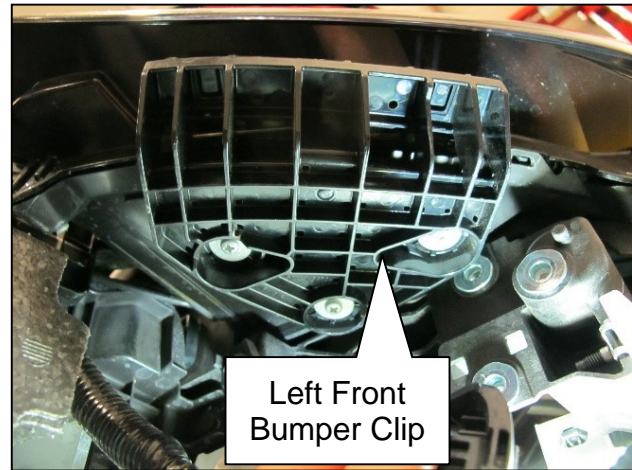


Figure 8

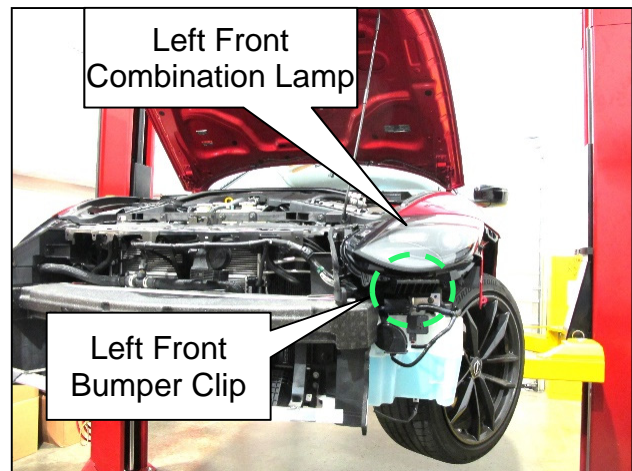


Figure 9

8. Using an in.-lb torque wrench, torque the three (3) Left Front Bumper Clip Fixing Screws.

- Left Front Bumper Clip Fixing Screw torque:  
1.5 N•m (0.15 kg-m,  
**13 in.-lb**)

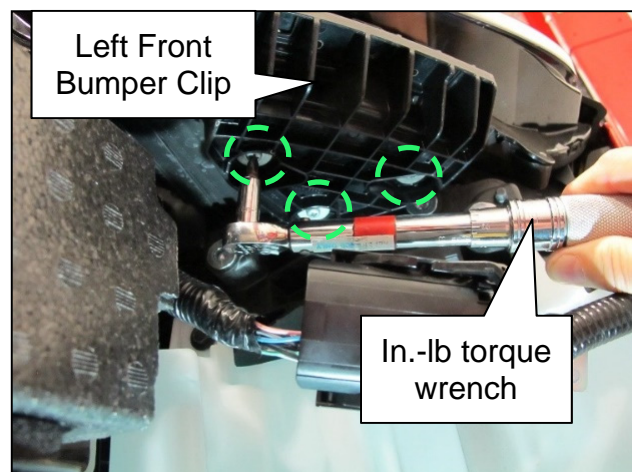


Figure 10

9. Install the Horn Low.

- Horn Low retaining bolt torque: 10.0 N•m (1.0 kg-m, **89 in.-lb**)
- Connect the Horn Low electrical harness connector.

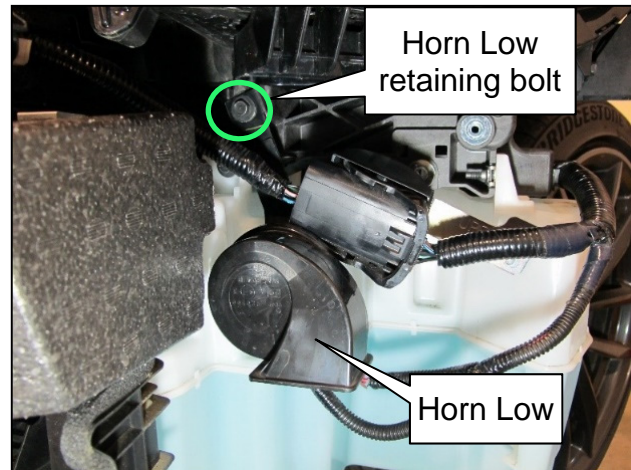


Figure 11

10. Install the Intelligent Key Warning Buzzer.

- Intelligent Key Warning Buzzer Retaining Bolt torque: 10.0 N•m (1.0 kg-m, **89 in.-lb**)
- Connect the Intelligent Key Warning Buzzer electrical harness connector.

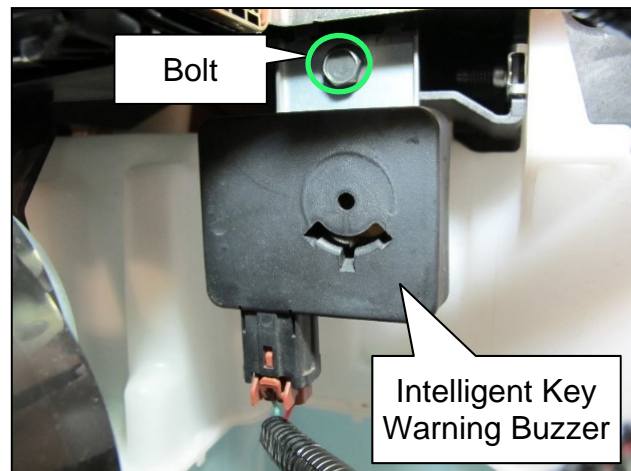


Figure 12

11. Install the E27 – E154 SMJ Connector Retainer bolt.

- E27 – E154 SMJ Connector Retainer bolt torque: 10.0 N•m (1.0 kg-m, **89 in.-lb**)

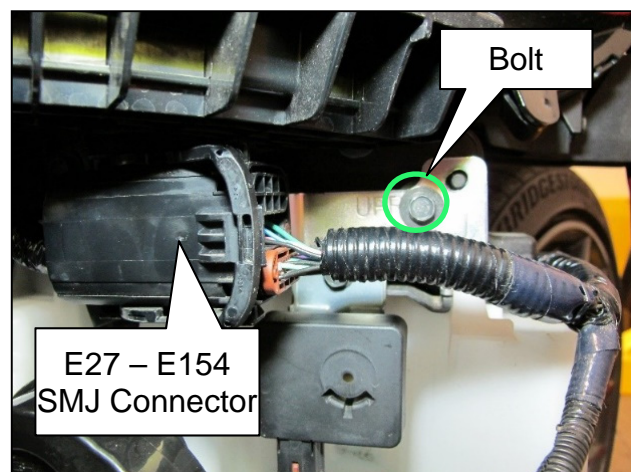


Figure 13

12. Reinstall the Front Bumper Fascia to the vehicle.
  - Refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > EXTERIOR > REMOVAL AND INSTALLATION > FRONT BUMPER > Removal and Installation**
  
13. Lower the vehicle and remove it from the lift.

### CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
R23C8	Retorque Fixing Screws For Left Front Bumper Clip	R23C80	0.9

### AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 26, 2023	NTB23-082	Original bulletin published