



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 30, 2023

Yasukuni Fukai  
Mazda North American Operations  
3-1 Shinchi, Fuchu-cho  
Aki-gun 7308670

NEF-107ES  
23V-718

**Subject:** Multiple Camera Images May Not Display/FMVSS 111

Dear Yasukuni Fukai:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MAZDA/CX-90/2024  
MAZDA/MAZDA3/2024

**Mfr's Report Date:** October 26, 2023

**NHTSA Campaign Number:** 23V-718

**Components:**

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA  
FORWARD COLLISION AVOIDANCE: SENSING SYSTEM: CAMERA  
LANE DEPARTURE: SENSING SYSTEM: CAMERA

**Potential Number of Units Affected:** 11,903

**Problem Description:**

Mazda North American Operations (Mazda) is recalling certain 2024 CX-90 and MAZDA3 vehicles. Due to a software error, the rearview, front, and/or side camera images may not appear on the display. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

**Consequence:**

A camera that does not display an image can reduce the driver's view, increasing the risk of a crash or injury.

**Remedy:**

Dealers will update the view monitor control module software, free of charge. Owner notification letters are expected to be mailed December 22, 2023. Owners may contact Mazda customer service at 1-800-222-5500 Option 6. Mazda's number for this recall is 6223J.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mazda North American Operations's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement