

U.S. Department of Transportation

# National Highway Traffic Safety Administration

October 31, 2023

Ms. Margo Rukashaza PACCAR Incorporated 12479 Farm to Market Road Mount Vernon, WA 98273

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR 23V-717

Subject: Seat Belt May Fail

Dear Ms. Rukashaza:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

KENWORTH/T660/2020 KENWORTH/T800/2018-2024 KENWORTH/W900/2018-2024

Mfr's Report Date: October 26, 2023

NHTSA Campaign Number: 23V-717

**Components:** SEAT BELTS

**Potential Number of Units Affected:** 3.841

#### **Problem Description:**

PACCAR Incorporated (PACCAR) is recalling certain 2020 Kenworth T660, 2018-2024 Kenworth T800 and W900 vehicles. An additional spacer may have been added to the joint that connects the seat to the seat belt tether and buckle, causing an unsecured connection.

### **Consequence:**

An unsecured seat belt connection may not properly restrain an occupant during a crash, increasing their risk of injury.

## Remedy:

Dealers will inspect and remove the additional spacer and replace the bolt, as necessary, free of charge. Owner notification letters are expected to be mailed December 25, 2023. Owners may contact PACCAR's customer service at 1-425-828-5888. PACCAR's number for this recall is 23KWK.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

PACCAR Incorporated's contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

