


RECALL 23V705 / 2023-566 REMEDY INSTRUCTIONS

	Make(s): CROSS TRAIL Model(s): SEE BELOW Model Year(s): 2023 - 2024	Repair Code: RC-025-09-00-004427 Allotted Time: 1.00 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: The 12V fridge may dislodge and fall from its cabinet.	Photo(s) Required: NO Prior Authorization Required: NO Part(s) Kit Number: N/A Part(s) Return: NO

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN 2023: CROSS TRAIL – C2C20BHP & C2C21XGTA
CERTAIN 2023 – 2024: CROSS TRAIL – C2C20BHTA & C2C20XGTA

REQUIRED SOURCE LOCALLY:

10 – 1 ½" PAN HEAD WOOD SCREWS

REMEDY:

PRIOR TO BEGINNING THIS REMEDY – COVER ALL FLOORING IN FRONT OF FRIDGE WITH CARDBOARD AND SECURE IT TO THE VEHICLE FLOOR. ENSURE USE OF A TAPE THAT WILL NOT LEAVE ANY TRACE OF ANY RESIDUE. DO NOT CAUSE A TRIP HAZARD FOR YOURSELF OR OTHERS. THIS WILL HELP MITIGATE FLOOR SCRATES. FAILURE TO DO SO, OR FLOOR SCRATCHES MAY NOT BE COVERED UNDER THIS RECALL AS A RESULT AND MAY BE THE RESPONSIBILITY OF YOUR SERVICE CENTER/DEALERSHIP.

STEP 1: OPEN FRIDGE DOOR AND REMOVE SIX TOTAL MOUNTING SCREWS, THREE ON THE RIGHT-HAND SIDE AND THREE ON THE LEFT HAND SIDE (FIGURE 1);

STEP 2: REMOVE FRIDGE OUT OF THE CABINET. SLIDE STRAIGHT OUT AND SET ON THE CARDBOARD COVERED COACH FLOOR. FRIDGE WIRES WILL NOT NEED TO BE DISCONNECTED (FIGURE 2);

STEP 3: SLIDE AWAY FROM OPENING WITHOUT STRAINING 12V FRIDGE WIRES;

STEP 4: LOCATE RAW CLEAT ON THE BACK SIDE OF THE FRIDGE FACE FRAME;

- THIS CLEAT IS 3/4" OF AN INCH THICK AS ATTACHED CURRENTLY;
- CAREFULLY USE A PRY TOOL AND REMOVE IT FROM THE LEFT-HAND AND RIGHT-HAND SIDE OF THE INTERIOR OF THE FACE FRAME OF THE FRIDGE CABINET;
- FIGURES 3 & 4;

STEP 5: MEASURE THE RAW CLEAT – IT WILL MEASURE 3/4" X 1";

- USE THE 10 – 1 1/2" PAN HEAD WOOD SCREWS – 5 PER CLEAT
- INSTALL THE RAW CLEAT TO THE BACKSIDE OF THE FRIDGE FACE FRAME WITH THE 1" SIDE AS THE THICKNESS (FIGURE 6);
- INSTALL ON THE LEFT-HAND AND RIGHT-HAND SIDE OF THE FRIDGE FACE FRAME;
- INSTALL FLUSH WITH THE FRIDGE CABINET OPENING;
- DOUBLE CHECK THAT THE CLEAT MEASURES 1" THICK (FIGURE 5);

STEP 6: SLIDE THE FRIDGE BACK INTO THE OPENING. ENSURING TO NOT PINCH THE 12V WIRING.

STEP 7: ENSURING THE FRIDGE IS NOW PUSHED BACK, SEATED INTO THE OPENING AND THE FRIDGE FACE FRAME IS NOW FLUSH WITH THE CABINET; OPEN THE FRIDGE DOOR AND REINSTALL THE MOUNTING SCREWS. THREE PER SIDE.

STEP 8: ENSURE ALL SIX MOUNTING SCREWS CONTACTED AND SECURED THROUGH THE RAW CLEAT (FIGURE 6);

STEP 9: TEST FRIDGE FUNCTIONALITY FOR APPROPRIATE USE;

STEP 10: CLEAN AREA THOROUGHLY;

STEP 11: CLAIM REPAIR CODE.

PHOTOS ON NEXT PAGE FOR REFERENCE

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FIGURE 1



FIGURE 2



FIGURE 3



FIGURE 4



FIGURE 5



FIGURE 6

