

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 18, 2023

1200 New Jersey Avenue SE Washington, DC 20590

Lee Conn
Storyteller Overland
109 WEST PARK DRIVE
BIRMINGHAM, AL 35211

NEF-107KL
23V-695

Subject: Incorrect Tire Information on Label/FMVSS 110

Dear Lee Conn:

This letter serves to acknowledge Storyteller Overland's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STORYTELLER OVERLAND/MODE LT/2022-2023

Mfr's Report Date: October 16, 2023

NHTSA Campaign Number: 23V-695

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 265

Problem Description:

Storyteller Overland is recalling certain 2022-2023 Ford Transit Storyteller Mode LT motorhomes. The tire and loading information label may indicate an incorrect tire size and pressure. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 110, "Tire Selection and Rims."

Consequence:

Incorrect tire information can allow an incorrectly sized tire to be installed or result in improperly inflated tires, increasing the risk of a crash.

Remedy:

Storyteller Overland will mail corrected labels, free of charge. Owner notification letters are expected to be mailed November 24, 2023. Owners may contact Storyteller Overland customer service at 1-888-999-7442.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Storyteller Overland's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

