



**IMPORTANT SAFETY RECALL**  
**NHTSA ID # 23V-685 // HT Campaign # 801500**

This notice applies to your Hyundai Translead Tri-Axle Chassis on BOM# 30021498 (3 units). VIN list attached.

October 18<sup>th</sup>, 2023

Dear [REDACTED],

We are conducting a safety recall and this notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai Translead has decided that a defect which relates to motor vehicle safety exists in certain 20’/40’ 12 Pin Tri-Axle chassis.

**Important!**

- Your Extendable Tri-Axle chassis falls within the recall population
- You should avoid use and schedule an appointment with Hyundai Translead to have your unit retrofitted.

<b>Why is a technical service bulletin being conducted?</b>	We discovered that the (3) cross braces that sit just above your chassis air tanks could potentially have incomplete welding. In the worst-case scenario, if the welds break it could cause the cross brace to fall off of the unit and cause a road accident, or it could hit an air tank airline which in turn could result in an unwanted brake lock / air issue which could also cause an accident.
<b>What are we doing about the problem?</b>	To prevent this issue, we are asking to place the units out of service so we can apply a retrofit which consists in: <ol style="list-style-type: none"><li>1. If original weld was in place but incomplete, we will complete the weld and add weld on top of the diagonal braces as well.</li><li>2. If original weld is missing or was applied to less than 50%, we will weld a bracket to the diagonal braces in addition to fixing the existing welds and adding the top weld.</li></ol>
<b>What should you do?</b>	Please contact Hyundai Translead at 855-482-2739, or e-mail <a href="mailto:htcc@hyundaitranslead.com">htcc@hyundaitranslead.com</a> and reference Campaign # 801500 or NHTSA ID # 23V-685 at your earliest convenience to arrange an inspection, repair, or training, if required.
<b>What if I no longer own this trailer?</b>	Notify Hyundai Translead either by phone 855-482-2739, or e-mail <a href="mailto:htcc@hyundaitranslead.com">htcc@hyundaitranslead.com</a> to inform us you no longer own this vehicle. Please be sure to include your 17 digit VIN number in all correspondence.

Hyundai Translead  
8880 Rio San Diego Drive, Suite 600  
San Diego CA 92108  
800-251-0871 [www.translead.com](http://www.translead.com)

<b>Who should you contact if you have further questions or concerns?</b>	Please contact a Hyundai Translead representative at 855-482-2739 or <a href="mailto:htcc@hyundaitranslead.com">htcc@hyundaitranslead.com</a> so we can address any question or concern.
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If after having attempted to take advantage of this safety recall and you believe you have not been able to have your units remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We apologize for any inconvenience this safety recall may cause, however your safety is our primary concern.

Sincerely,

Hyundai Translead

**Chicago Trailer Pool**

<b>Material</b>	<b>FULL VIN</b>	<b>Customer</b>	<b>Serial No.</b>
30021498		CHICAGO BRANCH - CHICAGO TRAILER POOL	
30021498		CHICAGO BRANCH - CHICAGO TRAILER POOL	
30021498		CHICAGO BRANCH - CHICAGO TRAILER POOL	