

Reference Number: 202310120006

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6691

URGENT - DISTRIBUTE IMMEDIATELY

Date: October 12, 2023

Subject: N232420460 - Safety Recall

B-Pillar Trim May Interfere with Roof Rail Airbag Deployment

Models: 2023 – 2024 BrightDrop Zevo 600

To: All General Motors BrightDrop Dealers

General Motors is releasing Safety Recall N232420460 today. The total number of U.S. vehicles involved is approximately 235. Please see the attached bulletin for details.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated October 12, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

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