

**Reference Number: GCUS-3-3053**

**N232422960 - Safety Recall - Pedestrian Friendly Alert May Not Sound During Deceleration**

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6703

URGENT - DISTRIBUTE IMMEDIATELY

Date: October 31, 2023

Subject: N232422960 - Safety Recall

Pedestrian Friendly Alert May Not Sound During Deceleration

Models: 2023 Cadillac LYRIQ

To: All General Motors Dealers

General Motors is releasing Safety Recall N232422960 today. The total number of U.S. vehicles involved is approximately 62. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery October 12, 2023. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Working Capital Assistance Program (WCAP) Eligibility**

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-14456 for additional information.

**Customer Letter Mailing**

The customer letter mailing will begin on November 14, 2023.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated October 31, 2023. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE

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