

Part 573 Safety Recall Report

23V-677

Manufacturer Name : Mercedes-Benz USA, LLC

Submission Date : OCT 27, 2023

NHTSA Recall No. : 23V-677

Manufacturer Recall No. : 2023100011



Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC

Address : 13470 International Parkway
Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 1

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Mercedes-Benz EQB 350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Mercedes-Benz 2022 EQB 1 Vehicle.

The recall population was determined through production records.

For vehicles outside of the recall population, the correct child seat anchor covers were installed on the second-row seats.

Production Dates : APR 01, 2022 - APR 01, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on one Model Year ("MY") 2022 EQB (243 platform) vehicle, the symbol on the child seat anchor covers on the second-row seats might not meet current specifications.

FMVSS 1 : 225 - Child restraint anchorage systems

FMVSS 2 : NR

Description of the Safety Risk : The functionality of the child seat anchor covers to attach to the rear seat cushion is ensured. However, certain requirements of FMVSS 225 might not be fulfilled.

In the event the symbol on the child seat anchor covers are not according to FMVSS 225 specifications, a customer may incorrectly install the child seat in the car. Incorrect installation of a child seat might increase the risk of injuries to occupants.

Description of the Cause : Due to a deviation at the supplier, an incorrect child seat anchor cover might have been installed on the second-row seats.

Identification of Any Warning : The driver or operator will not receive a warning due to the nature of the that can Occur : failure mechanism.

Involved Components :

Component Name 1 : CHILD SEAT COVER

Component Description : CHILD SEAT COVER

Component Part Number : A2478608402

Component Name 2 : CHILD SEAT COVER

Component Description : CHILD SEAT COVER

Component Part Number : A2478608302

Component Name 3 : SEAT CUSHION

Component Description : SEAT CUSHION

Component Part Number : A2479203504

Supplier Identification :

Component Manufacturer

Name : Adient Mezőlak Kft

Address : Mercedesstr. 1

Kecskemet Foreign States 6000

Country : Hungary

Chronology :

In early November 2022, an MBAG supplier discovered in a visual inspection after the end-of-line test, that the second-row seats might contain child seat anchor covers with an incorrect symbol on one or both sides. As an immediate response, the supplier improved its process by implementing a secondary visual inspection as well as a 100% control. In mid-November 2022, the end-of-line test program was modified, and the supplier's workstation was improved. Further, MBAG reviewed logistics and photo documentation together with the

supplier to determine whether any vehicles might potentially be affected in the field. Additionally, potential effects were analyzed. On September 29, 2023, MBAG determined that a potential non-compliance cannot be ruled out and decided to conduct a recall.

MBAG can confirm there are no warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries) related to this defect in the USA.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will replace the child seat anchor covers on the rear seats of the affected vehicle.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since none of the involved vehicles would have been previously subject to the condition described and all remain covered under the new vehicle warranty

How Remedy Component Differs from Recalled Component : The symbol of the child seat anchor trim panels on the second-row seats meet current specifications.
Remedy Parts:
CHILD SEAT COVER A2478608402
CHILD SEAT COVER A2478608302
SEAT CUSHION A2479203504

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure of the supplier ensures that this issue can no longer occur from April 4, 2022 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on October 13, 2023. The Owner will be notified of the voluntary recall campaign on November 10, 2023. A copy of all communications will be provided when available.

Planned Dealer Notification Date : OCT 13, 2023 - NR

Planned Owner Notification Date : NOV 10, 2023 - NR

* NR - Not Reported