



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 10, 2023

Ms. Sabrina Groshek
Executive Director, Global Systems & Product Investigation
General Motors, LLC
General Motors Company
29427 Louis Chevrolet Road
Warren, MI 48093-2350

NEF-107DM
23V-674

Subject: Roof Rail Air Bag Inflator May Rupture

Dear Ms. Groshek:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/VERANO/2014
CHEVROLET/CRUZE/2014

Mfr's Report Date: September 20, 2023

NHTSA Campaign Number: 23V-674

Components:

AIR BAGS

Potential Number of Units Affected: 9,264

Problem Description:

General Motors, LLC (GM) is recalling certain 2014 Buick Verano and Chevrolet Cruze vehicles. The left and/or right-side roof-rail air bag (RRAB) inflators located on the roof rails above the headliner, may rupture at the inflator weld joint.

Consequence:

An inflator that ruptures may partially inflate the air bag and cause sharp metal fragments to enter or exit the vehicle, increasing the risk of an injury.

Remedy:

Dealers will replace the left and/or right-side RRAB modules, free of charge. Owner notification letters are expected to be mailed November 6, 2023. Owners may contact Buick customer service at 1-800-521-7300 or Chevrolet customer service at 1-800-222-1020. GM's number for this recall is N232408490.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received GM's proposed owner notification letter and it is approved for distribution.

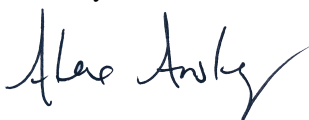
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement