







## IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 23V-673

October 2023

«Name»

«Address»

«City» «State» «ZIP»

## Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2024 Jayco Precept and Entegra Coach Vision XL Class A motorhomes.

**Reason for**The window shade may obstruct the emergency exit window opening. An obstructed emergency exit window may prevent or delay occupants from exiting in an

emergency, increasing the risk of injury.

**Recall** Remedy consists of an inspection and replacement of the window shade, as

**Remedy** necessary. The remedy will be free of charge and will take approximately ½ hour to

complete.

What we need you to do

Our records show the following unit as affected by this recall, and is part of the

current inventory at your Dealership.

## VIN

**Federal law requires** the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management Jayco Inc. Motorized Division