

Part 573 Safety Recall Report

23V-673

Manufacturer Name : Jayco, Inc.**Submission Date :** OCT 05, 2023**NHTSA Recall No. :** 23V-673**Manufacturer Recall No. :** 9903592**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 46

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Jayco/Entegra Coach Precept, Vision XL

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Jayco determined the scope from its production records.

Production Dates : MAY 25, 2023 - AUG 28, 2023

VIN Range 1 : Begin : 1UJMJABUXR1UC4065 End : 1JSMEABUOR1UA8058 Not sequential**Description of Defect :**

Description of the Defect : Certain Jayco Precept and Entegra Coach vision XL Class A Motorhomes were built with a cassette window shade that obstructs the opening of the emergency egress window located at the passenger side rear of the motorhome.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An obstruction at the secondary means of escape may impair the ability to quickly exit the motorhome should an adverse event occur which may increase the risk of an injury or death.

Description of the Cause : Jayco motorized design error regarding use of a cassette window shade on the emergency egress window.

Identification of Any Warning that can Occur : There is no warning that will precede or occur.

Involved Components :

Component Name 1 : Egress Window with Shade

Component Description : WINDOW, 27X22 4000 BLK G20 TNT 4MM TMPD EGR PW

Component Part Number : 2048639

Supplier Identification :

Component Manufacturer

Name : Lippert Components Inc.

Address : 3501 CR 6 East

Elkhart Indiana

Country : United States

Chronology :

September 18, 2023 an internal communication was received from our Engineering Motorized Division informing the Jayco compliance team that there were certain 2024 Jayco Precept and Entegra Coach vision XL Class A motorhomes built with a cassette window shade that obstructs the opening of the emergency egress window located at the passenger side rear of the motorhome.

September 18, 2023 Members of the Warranty Incident Review Committee (WIRC) discussed this incident and elevated to the Corrective and Preventive Action Committee (CPAC).

September 20, 2023 CPAC met to discuss this incident and elevated this incident to the Safety Steering Committee (SSC).

September 27, 2023 SSC met and voted that a safety recall was appropriate for this incident.

Jayco Inc. has not received any warranty claims for this issue.

Description of Remedy :

Description of Remedy Program : Dealer will inspect for a cassette window shade that obstructs the emergency egress window located at the passenger side rear of the motorhome. If there is a cassette window shade at that location the dealer will replace it with a new standard wood valance and shade that will not obstruct the emergency egress window. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco will notify affected retail owners and dealers. Jayco will file completion reports.

How Remedy Component Differs from Recalled Component : Remedied component will have a standard wood valance and shade at the emergency egress window instead of a cassette window shade.

Identify How/When Recall Condition was Corrected in Production : Production removed the cassette shade and replaced it with a standard wood valance and shade that will not obstruct the emergency egress window on 9-1-2023.

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date : NOV 03, 2023 - NOV 03, 2023

Planned Owner Notification Date : NOV 03, 2023 - NOV 03, 2023

* NR - Not Reported