



# VOLKSWAGEN DEALER COMMUNICATION

## Repair Available – Safety Recall 69FK / Driver’s Side Impact Airbag

**This notice is for:** All Dealer Personnel

**Date:** October 11, 2023

**Issue:** The driver's side impact airbag may be missing a welding seam at the side airbag housing. During a crash with side impact airbag deployment, the driver's side impact airbag could deploy improperly or detach, increasing the risk of injury.

- Repair:**
- REPAIR AVAILABLE – October 12, 2023 / Replace driver’s side impact airbag
  - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
  - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Parts will be managed by Free Order.

Affected Vehicles	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
	USA	2019	2019	ATLAS	2

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – October 2023
  - Loaner/rental coverage – see campaign circular

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*