

Part 573 Safety Recall Report

23V-660

Manufacturer Name : Forest River, Inc.

Submission Date : SEP 29, 2023

NHTSA Recall No. : 23V-660

Manufacturer Recall No. : 110-1686



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 50

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Coachmen Brookstone Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant ran out of 15AMP 12V fuses.

2024 BROOKSTONE BKF344FL 1

2024 BROOKSTONE BKF352RLD 1

2024 BROOKSTONE BKF374RK 1

Grand Total 3

Production Dates : AUG 22, 2023 - SEP 26, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Coachmen Chaparral Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant ran out of 15AMP 12V fuses.

2024 CHAPARRAL CHF334FL 2

2024 CHAPARRAL CHF360IBL 1

2024 CHAPARRAL CHF367BH 3

2024 CHAPARRAL CHF375BAF 1

Grand total 7

Production Dates : AUG 22, 2023 - SEP 26, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 3 : 2024-2024 Forest River Inc. Coachmen Chaparral Lite Fifth Wheels
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant ran out of 15AMP 12V fuses.

2024	CHAPARRAL LITE	CLF235RK	3
2024	CHAPARRAL LITE	CLF274BH	4
2024	CHAPARRAL LITE	CLF284RL	4
2024	CHAPARRAL LITE	CLF30BHS	3
2024	CHAPARRAL LITE	CLF30RLS	7

Grand Total 21

Production Dates : AUG 22, 2023 -SEP 26, 2023

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 4 : 2024-2024 Forest River Inc. Shasta Phoenix Fifth Wheels
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant ran out of 15AMP 12V fuses.

2024	SHASTA PHOENIX	SPF235RK	2
2024	SHASTA PHOENIX	SPF25RE	2
2024	SHASTA PHOENIX	SPF30BH	1
2024	SHASTA PHOENIX	SPF30RLS	1
2024	SHASTA PHOENIX	SPF334FL	2
2024	SHASTA PHOENIX	SPF360BH	1
2024	SHASTA PHOENIX	SPF370BAF	4
2024	SHASTA PHOENIX	SPF373MBRB	6

Grand Total 19

Production Dates : AUG 22, 2023 -SEP 26, 2023

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : During a routine Corporate Standards Audit units in the manufacturing plants' ship yard with certain August manufacturing dates, it was discovered that a possible incorrect fuse may have been installed into the vehicles power distribution center.

FMVSS 1 : NR
FMVSS 2 : NR

Description of the Safety Risk : The fuse may not fail under certain conditions as intended, leading to the circuits to potentially cause a fire which may lead to property damage.

Description of the Cause : The manufacturing plant had a shortage of the appropriate size of fuse.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : 30AMP Fuse, 12V

Component Description : 30AMP Fuse, 12V

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 27, 2023, during a routine Corporate Standards Audit of units in the ship yard with certain August manufacturing date, was discovered that a possible incorrect fuse may have been installed into the vehicles power distribution center.

On September 28, 2023, the Corporate Standards Manager and manufacturing plant contacted Forest River's Office of Corporate Compliance ("OCC") the same day. OCC opened a research item.

On September 29, 2023, Forest Rivers Corporate Recall Committee voted to recall. All vehicles are located at Dealers, therefore there will not be an owner notification for this recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to remove the current 30 AMP 12V fuse and replace it with a 15 AMP 12V fuse.

What is the Forest River Customer Service Phone Number? (574)
825-7101

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Coachmen Fifth Wheels
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Affected Component - 30AMP Fuse, 12V
Replacement Component - 15AMP Fuse, 12V
The fuse will now be the correct amperage.

Identify How/When Recall Condition was Corrected in Production : The week of August 23, 2023, the manufacturing plant received their shipment of 15AMP fuses. Unknown to plant management that certain personnel had installed 30AMP fuses where 15AMP fuses were required.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 08, 2023 - NOV 08, 2023

Planned Owner Notification Date : NR - NR

* NR - Not Reported