

Part 573 Safety Recall Report

23V-658

Manufacturer Name : Forest River, Inc.**Submission Date :** SEP 29, 2023**NHTSA Recall No. :** 23V-658**Manufacturer Recall No. :** 51-1683**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 6

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Salem Fifth Wheel

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Manufacturing records indicate when switching to the square windows, it was determined that only six vehicles left manufacturing's control.

2024 SALEM SBF378FL 1

Production Dates : AUG 30, 2023 - SEP 11, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Wildwood Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Manufacturing records indicate when switching to the square windows, it was determined that only six vehicles left manufacturing's control.

2024 WILDWOOD WBF378FL 1

2024 WILDWOOD WBT310BHI 4

Grand Total 5

Production Dates : AUG 30, 2023 - SEP 11, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : There may not a secondary means of egress installed in the vehicle as required.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a vehicle rolls over onto the entry door or there is a fire that blocks access to the entry door, the vehicle may pose personal injury to an operator.

Description of the Cause : Manufacturing error.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Egress Window

Component Description : Egress Window

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 25, 2023, the condition was discovered by Corporate PDI Inspection. The manufacturing plant locked their shipping yard. They inspected all vehicles, and remedied the vehicles that are affected and alerted Forest River's Office of Corporate Compliance.

On September 26, 2023, Forest River's Office of Corporate Compliance was able to determine the scope of vehicles. All vehicles are located at Dealers. Therefore, there will not be an owner notification sent, only Dealer notifications.

On September 29, 2023, Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. For Models SBF378FL & WBF378FL, an EGRESS window kit will need to be installed. For Models WBT310BHI, A 29" x 48" slider EGRESS window will be installed. This will replace the rear wall 28" x 48" picture window.

What is the Forest River Customer Service Phone Number? (574) 534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Salem & Wildwood
Forest River, Inc.
Attn: WARRANTY MANAGER
1803 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Affected Component: Egress Window

Remedy Component
1. Models SBF378FL & WBF378FL – Egress Window Kit P/N TBD
2. Models WBT310BHI - 29" x 48" Egress Window P/N TBD

Identify How/When Recall Condition was Corrected in Production : The egress window is now being installed as required beginning September 25, 2023.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 08, 2023 - NOV 08, 2023

Planned Owner Notification Date : NR - NR

* NR - Not Reported