



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 3, 2023

Mr. Appie Theron
Autocar, LLC
551 S Washington Street
Hagerstown, IN 47346

NEF-107DC
23V-656

Subject: Steering Column Shaft Pinch Bolt Not Secured

Dear Mr. Theron:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUTOCAR/XPEDITOR/2022-2023

Mfr's Report Date: September 28, 2023

NHTSA Campaign Number: 23V-656

Components:

STEERING:CRITICAL FASTENERS

Potential Number of Units Affected: 1,131

Problem Description:

Autocar, LLC (Autocar) is recalling certain 2022-2023 ACX (Xpeditor) vehicles. The steering column shaft pinch bolt may not have been properly secured.

Consequence:

An improperly secured steering column shaft pinch bolt can cause a sudden loss of steering, increasing the risk of a crash.

Remedy:

Dealers will replace the steering column shaft pinch bolts, free of charge. Owner notification letters are expected to be mailed November 24, 2023. Owners may contact Autocar customer service at 1-888-218-3611. Autocar's number for this recall is ACX-2310.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Autocar, LLC's contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement