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New Safety Recall Advanced Communication – 97A

FCA US LLC (FCA US) has announced a safety recall on certain vehicles: 2022 - 2023 model year (DT) Ram 1500 Pickup, 2022 - 2024 model year (DJ) Ram 2500 Pickup, and 2022 - 2023 model year (DF) Ram 3500 Cab Chassis with GVWR <10,000 lbs.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an incompatible rearview camera system and radio combination that may prevent the rearview image from displaying during a backing event under certain conditions. The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 which requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Suspect vehicles may not display the rearview image during a backing event under certain conditions.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the radio software. The remedy is currently under development. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC