



SIB 61 22 23

2023-10-05

RECALL 23V-644: WIPER LINKAGE

This Service Information Bulletin (Revision 1) replaces SI B61 22 23 **dated September 2023**.

THIS REPAIR IS MOBILE FRIENDLY

### What's New:

- Recall # added to SIB Title
- Situation updated
- Cause, Correction, Procedure, Parts Information, Claim info added

### MODEL

E-Series	Model Description	Production Date
G70	7 Series Sedan	October 13, 2022 – January 26, 2023

### SITUATION

With an increased load (e.g., heavy rain, snow loads), the wiper system may fail. In the event of a failure, driving may no longer be possible.

### CAUSE

The windshield wiper system may not have been produced according to specifications by the supplier. In rare cases, the system may not function as designed which could affect the ability of the wipers to appropriately clear the windshield.

### CORRECTION

Inspect the batch code of the wiper console and replace if dates match the affected period.

### PROCEDURE

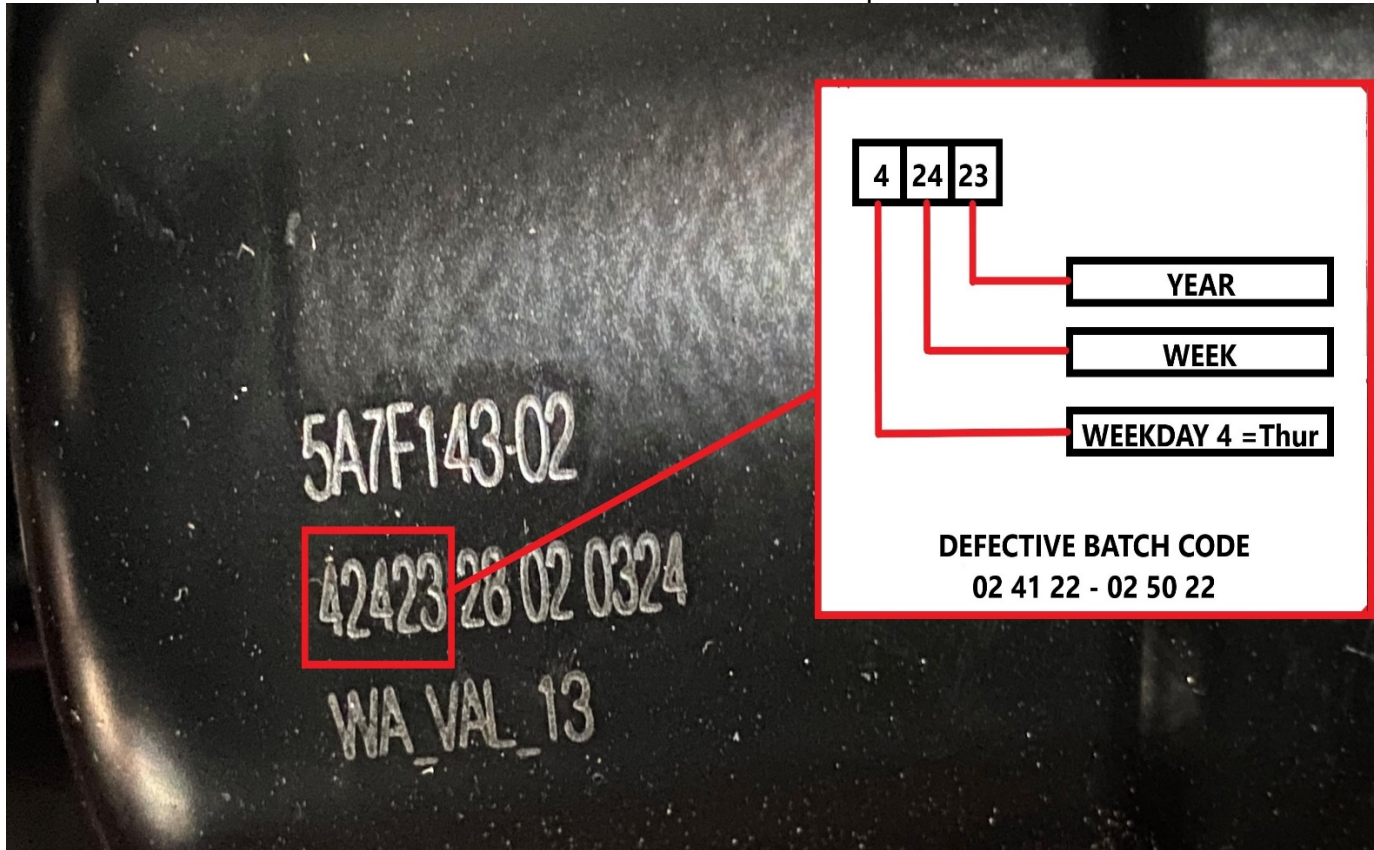
Inspect the windscreen wiper system console following the instructions below.

1. Remove the cover of the engine compartment at the rear left (driver side).
2. Remove the driver side wiper arm following repair instructions "**Removing and installing/replacing both windshield wiper arms** 61 61 100 | REP-REP-P-6161100-G70 – V.1" (detach wiper arm with special tool **0 493 441 (61 6 060)** when necessary.)

3. Raise the windshield panel cover on the driver's side and record the wiper motor code.



4. Compare the defective batch code and dates of the installed wiper motor.



5. If the batch code falls under the affected dates (from **02 41 22** to **02 50 22**), the wiper linkage must be replaced.

- Refer to AIR repair instructions 61 61 271 “**Replace the console for the windshield wiper system**”

6. If the windshield wiper console does not match the defective batch code dates, the wiper console is OK. Reinstall the removed parts in the reverse order of their removal.

**PARTS INFORMATION**

Refer to the **Parts Matrix** for the most up to date ordering information.

Use and invoice the applicable part numbers listed below.

Part Number	Description	Quantity
61 61 5 A7F 143	Linkage windshield wiper with motor (LHD)	1
Or		
61 61 5 A70 9C2	Linkage windshield wiper with motor (LHD)	1
51 71 6 966 566	Hexagon bolt with flange	2
51 64 8 076 922	Hexagon screw with washer	2

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalog, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

## **CLAIM INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above.

<b>Defect Code:</b>	<b>0061100800</b>	---
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Below are the special flat rate labor operation code choices for this action.

### **Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

<b>Work Pkg</b>	<b>Labor Operation</b>	<b>Description (Plusposition work)</b>	<b>Labor Allowance</b>
# 1	00 75 560	Check console for windshield wiper system <b>(No repair is required)</b>	As applicable
Or:			
# 2	00 75 561	Check and replace windshield wiper system console	As applicable

Or:

### **The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)**

<b>Work Pkg</b>	<b>Labor Operation</b>	<b>Description (Main work)</b>	<b>Labor Allowance</b>
# 3	00 75 044	Check console for windshield wiper system <b>(No repair is required)</b>	As applicable
Or:			
# 4	00 75 045	Check and replace windshield wiper system console	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### **Claim Repair Comments**

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 22 23 WP 1), unless otherwise required by State law.

### **BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes**

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

### **Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)**

This Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI R01 20 16](#) for additional information.

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## Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

## FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

### Supporting Materials

[picture\\_as\\_pdf B61 22 23\\_RECALL 23V-644\\_WIPER LINKAGE.pdf](#)

[picture\\_as\\_pdf 23V-644-G70-Wipers-FAQ-\(14Sep2023\).pdf](#)



**Safety Recall**  
**23V-644**  
**Windshield Wiper System**  
**Model Year 2023**  
**BMW 7 Series**  
**Issue Date: 09/14/2023**

**Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**

Certain Model Year 2023 BMW 7 Series in the US are potentially affected.

**Q2. What is the specific issue?**

The windshield wiper system may not have been produced according to specifications by the supplier. In rare cases, the system may not function as designed which could affect the ability of the wipers to appropriately clear the windshield.

**Q3. Why are other models / vehicles not included in this Safety Recall?**

Other models have a windshield wiper system that was produced to specifications by the supplier.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

**Q5. How did BMW Group become aware of the issue?**

BMW Group became aware of the issue through its quality control procedures.

**Q6. How will I be informed of this Safety Recall?**

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

**Q7. How will my vehicle be remedied?**

Potentially affected vehicles will have the windshield wiper system inspected and, if necessary, replaced for free and should take about one hour.

**Q8. Do I have to wait for BMW to contact me to have the remedy performed?**

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).