From: Broadcast Messaging System

To: DL-BMS Message Monitors

Subject: BMW Recall 23V-XXX: Wiper Linkage

Date: Thursday, September 14, 2023 2:20:47 PM

Publish Date: September 14, 2023 From: Technical Service Expiration Date: September 28, 2023 DCSnet Message Urgent



Subject: BMW Recall 23V-XXX: Wiper Linkage

BMW AG is conducting a Voluntary Safety Recall (effective September 14, 2023) on certain Model Year 2023 BMW vehicles that were produced between October 13, 2022 and January 26, 2023.

The windshield wiper system may not have been produced according to specifications by the supplier. In rare cases, the system may not function as designed which could affect the ability of the wipers to appropriately clear the windshield.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,

Technical Service

Attachments:

B612223[1694715377468].pdf

B612223 Recall Notice[1694715377468].pdf

23V-xyz-G70-Wipers-FAQ-(14Sep2023)[1694715377468].pdf

B612223[1694715377468].pdf

B612223 Recall Notice[1694715377468].pdf

23V-xyz-G70-Wipers-FAQ-(14Sep2023)[1694715377468].pdf

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel

BMW i, All Offering, All Region, All Areas, All Departments, All Personnel

BMW Passenger Cars, CC-All

RMW i CC-A



2023-09-14

E-Series	Model Description	Production Date
G70	7 Series Sedan	October 13, 2022 – January 26, 2023

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of September 15, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

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The windshield wiper system may not have been produced according to specifications by the supplier. In rare cases, the system may not function as designed which could affect the ability of the wipers to appropriately clear the windshield.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available. Supporting Materials

picture_as_pdf 23V-xyz-G70-Wipers-FAQ-(14Sep2023).pdf picture_as_pdf B612223 Recall Notice.pdf Attachment to B61 22 23 September 2023

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Wiper Linkage – B61 22 23

BMW AG is conducting a Voluntary Safety Recall (effective September 14, 2023) on certain Model Year 2023 BMW vehicles that were produced between October 13, 2022 and January 26, 2023.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment to B61 22 23 September 2023

Safety Recall 23V-xyz Windshield Wiper System Model Year 2023 BMW 7 Series Issue Date: 09/14/2023

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2023 BMW 7 Series in the US are potentially affected.

Q2. What is the specific issue?

The windshield wiper system may not have been produced according to specifications by the supplier. In rare cases, the system may not function as designed which could affect the ability of the wipers to appropriately clear the windshield.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have a windshield wiper system that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on "Manage recall notices and contact information".

Q7. How will my vehicle be remedied?

Potentially affected vehicles will have the windshield wiper system inspected and, if necessary, replaced for <u>free</u> and should take about one hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.