

Reference Number: GCUS-3-3034

N232415910 - Safety Recall - Rear Suspension Bolt Fracture

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6677

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 20, 2023

Subject: N232415910 - Safety Recall

Rear Suspension Bolt Fracture

Models: 2023 Cadillac Escalade

2023 Cadillac Escalade ESV

2023 Chevrolet Suburban

2023 Chevrolet Tahoe

2023 GMC Yukon

2023 GMC Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall N232415910 today. The total number of U.S. vehicles involved is 189. Please see the attached bulletin for details.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated September 20, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS