

# Part 573 Safety Recall Report

# 23V-640

**Manufacturer Name :** Chrysler (FCA US, LLC)**Submission Date :** SEP 18, 2023**NHTSA Recall No. :** 23V-640**Manufacturer Recall No. :** 94A**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 125

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2023-2023 Dodge Durango

Vehicle Type :

Body Style : SUV

Power Train : NR

**Descriptive Information :** Some 2023 MY Dodge Durango Pursuit vehicles may have been built with shifter assemblies that may experience an interference with the shifter boot when placed in the drive position.

The suspect period began on April 26, 2023, when suspect shifter boots were introduced in vehicle production, and ended on May 4, 2023, when suspect shifter boots were no longer used in vehicle production. Vehicle production and supplier records were used to determine the suspect period.

Similar vehicles not included in this recall were built before or after the suspect period or were not equipped with an instrument panel ("IP") mounted shifter.

Production Dates : APR 26, 2023 - MAY 04, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** A shifter with a shifter boot interference may not be able to maintain the drive position.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A shifter that is not fully seated in the drive position may unexpectedly lose motive power, which can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

## Involved Components :

Component Name 1 : Instrument Panel

Component Description : Bracket

Component Part Number : 68580425AA

## Supplier Identification :

### Component Manufacturer

Name : MAYCO INTERNATIONAL LLC

Address : 42400 MERRILL RD  
STERLING HEIGHTS Michigan 48314-3238

Country : United States

## Chronology :

- On June 26, 2023, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into 2023 MY Dodge Durango Pursuit vehicles built with an IP mounted shifter that have a high durometer shifter boot that impedes fully seating in the shifter's drive detent.
- From June 2023, through August 2023, FCA US TSRC conducted an analysis of loss of motive power patterns and vehicle history and determined that the affected vehicles were equipped with an IP mounted shifter and determined that the shifter boot was the origin of the loss of motive power.
- As of September 5, 2023, FCA US is aware of zero customer assistance records, two warranty claims, and zero field reports potentially related to this issue for all markets with dates of receipt ranging from May 15, 2023, through June 15, 2023.
- As of September 5, 2023, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.

- On September 11, 2023, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles..

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to replace the IP mounted shifter boot.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy is a shifter boot with the specified durometer.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*09/18/2023: FCA US will notify dealers and begin notifying owners on or about 11/07/2023.

Planned Dealer Notification Date : NOV 07, 2023 - NOV 07, 2023

Planned Owner Notification Date : NOV 07, 2023 - NOV 07, 2023

\* NR - Not Reported