



Customer Outreach
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connect.altec.com/login

Phone 1-877-GO ALTEC
Facsimile 1-877-659-9929

IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Recall Number: 23V636

Altec Identifier: MAB-3113

September 2023

Dear Altec Owner,

For US owners, this notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. For Canadian owners, this notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain DL42/45 and DL45B model derricks equipped with a specific boom tip winch option (041500161 or 970205901) and no third-stage (upper) boom built between May 2004 and July 2023. These units could have a winch holding valve installed that is incorrect for the application. If a unit has an incorrect winch holding valve, the failure could result in a falling load **which could lead to death or serious injury**.

Refer to the included notice for the items covered under the Altec Warranty Policy. If you had this repair performed before you received this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. All work will be performed at no charge to the customer when presented for repair.

Compare your unit's identifying information with the provided list to verify your unit is affected. You may also contact Altec or view your fleet through Altec Connect to determine if there are any other outstanding notices.

The inspection and repair can be performed by the customer, or you may contact Altec for further assistance. The inspection is expected to take less than 30 minutes to complete. The repair is expected to take one hour to complete. Parts may not be immediately available due to supplier backorder.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

For US owners: After contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: If you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec.

We regret this inconvenience; however, we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Boom Tip Winch Holding Valve Inspection

Units Affected: Certain DL42/45 and DL45B model derricks equipped with a specific boom tip winch option (041500161 or 970205901) and no third-stage (upper) boom built between May 2004 and July 2023. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec has learned that the affected units could have an incorrect winch holding valve installed. The incorrect winch holding valve could lead to failure, causing the load to fall. Any units identified with the wrong holding valve should be removed from service until the replacement is made.



Death or serious injury will result from a falling load. An incorrect holding valve can fail to hold a load, causing the load to fall. Inspect the winch holding valve prior to operation.

Customer Action: Immediately remove the unit from Service and complete the inspection procedure beginning on page 2. If the inspection determines replacement is required, order and install the winch holding valve replacement kit, part number 991667598, or schedule the installation of the kit by Altec.

Subsequent damage due to failure to perform the required action(s) in the time period allowed will not be covered by warranty.

Requirements: The inspection is estimated to take less than 30 minutes and one person to complete. The repair is estimated to take 1 hour and one person to complete.

Completion and Warranty: The inspection is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer’s warranty provider. Altec will perform the work for free at an Altec facility. If the customer or the customer’s warranty provider performs the work, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$45 for the labor to perform the inspection and \$90 for the labor to complete the repair. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection at the owner’s location..

Altec Contact Info:

Altec Connect: connect.altec.com/login



Phone: 1-877-GO ALTEC (1-877-462-5832) | Options: 1 - Parts; 2 - Shop Service; 3 - Mobile Service; 4 - Technical Support; 5 - Global Rental Service Request; 6 - Chassis Repair

Altec Use Only	
Inspection labor	1.0 hr (Service); 0.50 hr (other)
Repair labor	1.5 hr (Service); 1.0 hr (other)
Account #	010.1093.43156.000.9337.000
Travel	Not included
NHTSA code	90
Prime fail P/N	NA
Doc ref	074900891

Altec Use Only			
Description	Part No.	Qty	Warranty
Winch holding valve replacment	991667598	1	Yes

Inspection Procedure: Normal mechanic's hand tools are required for this inspection. Read and understand all steps of the instructions before beginning the procedure.

1. Position the unit on a level surface, apply the parking brake, and engage the unit's hydraulic system. Chock the wheels, and properly set the outriggers.

2. Use the lower controls to move the booms so that the boom tip and winch motor can be easily accessed while standing on the ground.

3. Disengage the unit's hydraulic system, and turn off the engine. Remove the key from the ignition, and secure it following your employer's vehicle lockout/tagout procedure.

4. Inspect the back side of the winch holding valve, the side of the valve that faces the flare weldment (refer to Figure 1).
a. If the valve is stamped with ZPG or 970255017, no repair is required. Proceed to step 7.

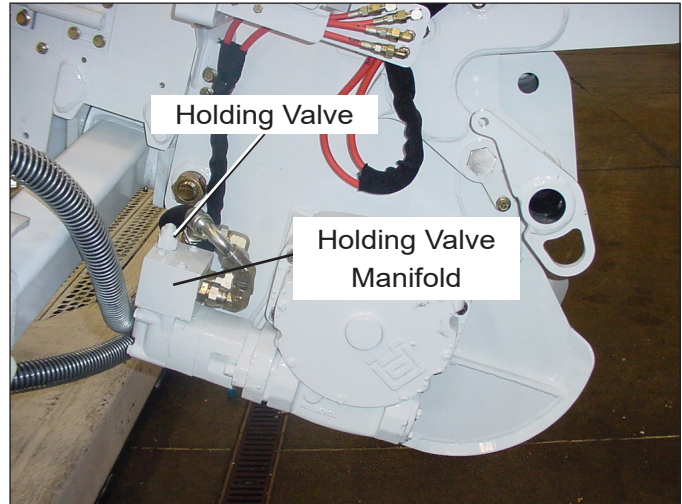


Figure 1 — Winch Holding Valve

b. If the valve is stamped with anything other than ZPG or 970255017, the incorrect holding valve is installed. Proceed to step 5.

5. Remove the unit from Service.

6. Order and install the winch valve replacement kit, part number 991667598, or contact Altec to schedule this repair. Do not return the unit to service until the replacement is made. Do not complete the Inspection Sheet at the end of this notice. Completion of the notice will be documented after the vehicle is repaired.

7. No repair is required. Perform steps a through d below.

a. Put the unit back into service.

b. Complete the Inspection Sheet at the end of this notice, and return it to Altec.

c. If the inspection was performed by Altec, mark this notice as complete on the Service Request.

Inspection Sheet

Complete this form and submit it to Altec to document inspection completion.

Choose one of these options for submission.

- Scan the Product Safety QR code and complete the form.
- Complete, scan, and email this page to product.safety@altec.com
- Online through the customer portal – Altec Connect*
- Complete and return the included postcard.
- FAX to 1-877-659-9929



Product Safety



Altec Connect

*If the customer or the customer’s warranty provider performs the repair, submit a warranty claim through Altec Connect to be reimbursed for the cost of the parts and/or labor.

Model	Altec Unit Serial Number	Date Inspected

Company Name: _____ Phone _____

Service Company Name: _____ Phone: _____

Company Contact: _____

Company Mailing Address: _____

City: _____ State/Province: _____

ZIP/Mailing Code: _____ Country: _____

Signature: _____

Submission of this form does not order parts or schedule service from Altec.

Contact Altec for more information or to schedule the work to be done by Altec.

Make copies of this form for additional units if needed.