U.S. Department of Transportation National Highway Traffic Safety Administration

September 14, 2023

Mr. Kevin Van Bronkhorst Winnebago Industries, Inc. 13200 Pioneer Trail Eden Prairie, MN 55347

Subject: Awning May Extend Unintentionally

Dear Mr. Van Bronkhorst:

This letter serves to acknowledge Winnebago Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: WINNEBAGO/TRAVATO/2017-2024

Mfr's Report Date: September 8, 2023

NHTSA Campaign Number: 23V-627

Components: EQUIPMENT:RECREATIONAL VEHICLE/TRAILER STRUCTURE:BODY

Potential Number of Units Affected: 8,583

## **Problem Description:**

Winnebago Industries, Inc. (Winnebago) is recalling certain 2017-2024 Travato motorhomes. The retractable awning may extend unintentionally during transit.

## **Consequence:**

An awning that extends during transit may become a distraction or road hazard, increasing the risk of a crash.

## **Remedy:**

The remedy is currently under development. Owner notification letters are expected to be mailed November 7, 2023. Owners may contact Winnebago customer service at 1-574-585-6939 or 1-800-537-1885. Winnebago's number for this recall is 176. This recall replaces and expands NHTSA Recall 22V-696. Motorhomes previously repaired under 22V-696 will need to have the new remedy completed.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107KL 23V-627

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)). AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarterly report was submitted.

Winnebago Industries, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

