

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 8, 2023

Mr. Jim Moore Manager of In-Use Vehicle Conformity Porsche Cars North America, Inc. One Porsche Drive Atlanta, GA 30354

**Subject:** Insufficient Sealant on High-Voltage Battery

Dear Mr. Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

PORSCHE/TAYCAN/2023
PORSCHE/TAYCAN 4 CROSS TURISMO/2023
PORSCHE/TAYCAN 4S/2023
PORSCHE/TAYCAN 4S CROSS TURISMO/2023
PORSCHE/TAYCAN CROSS TURISMO/2023
PORSCHE/TAYCAN GTS/2023
PORSCHE/TAYCAN GTS SPORT TURISMO/2023
PORSCHE/TAYCAN TURBO/2023
PORSCHE/TAYCAN TURBO S/2023
PORSCHE/TAYCAN TURBO S CROSS TURI/2023

Mfr's Report Date: September 1, 2023

NHTSA Campaign Number: 23V-615

# **Components:**

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY

**Potential Number of Units Affected:** 4,777

## **Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2023 Taycan, Taycan 4S, Taycan Turbo S, Taycan Turbo, Taycan GTS, Taycan 4 Cross Turismo, Taycan 4S Cross Turismo, Taycan Turbo S Cross Turismo, Taycan Turbo Cross Turismo, and Taycan GTS Sport Turismo vehicles. The high-voltage battery may have an insufficient amount of sealant, which can allow liquid to accumulate in the battery.

# **Consequence:**

Liquid accumulation in the high voltage battery can cause electrical arcing, increasing the risk of a fire.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR

23V-615

## Remedy:

Dealers will test the battery for leakage and replace the battery as necessary, free of charge. Owner notification letters are expected to be mailed October 31, 2023. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is APB2.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Porsche Cars North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

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Chief, Recall Management Division Office of Defects Investigation

Enforcement

