

# Part 573 Safety Recall Report

# 23V-612

**Manufacturer Name :** Forest River, Inc.**Submission Date :** SEP 12, 2023**NHTSA Recall No. :** 23V-612**Manufacturer Recall No. :** 500-1672**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 2,994

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2022-2022 Forest River Inc. East to West Della Terra Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by reviewing warranty claims of siding. This information indicated an increase in claims from August 2021 through April 2022.

2022	DELLA TERRA DET200RD	194
2022	DELLA TERRA DET230RB	256
2022	DELLA TERRA DET250BH	375
2022	DELLA TERRA DET261RB	352
2022	DELLA TERRA DET271BH	355
2022	DELLA TERRA DET291BH	75
2022	DELLA TERRA DET291RK	33
2022	DELLA TERRA DET292MK	79
2022	DELLA TERRA DET312BH	135
2022	DELLA TERRA DET323QB	25
Grand Total		1,879

Production Dates : AUG 03, 2021 - APR 29, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2022-2022 Forest River Inc. East to West Silver Lake Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by reviewing warranty claims of siding. This information indicated an increase in claims from August 2021 through April 2022.

2022	SILVER LAKE	SKT20KRD	195
2022	SILVER LAKE	SKT25KRB	120
2022	SILVER LAKE	SKT26KRB	90
2022	SILVER LAKE	SKT27K2D	195
2022	SILVER LAKE	SKT27KNS	245
2022	SILVER LAKE	SKT29K2S	65
2022	SILVER LAKE	SKT29KBH	85
2022	SILVER LAKE	SKT31K3S	50
2022	SILVER LAKE	SKT31KBH	70
Grand Total			1,115

Production Dates : AUG 03, 2021 - APR 29, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : The sidewall extrusion may not be properly installed and not properly covering the leading edge of the sidewall metal. During this time frame there were two pieces of foam sealant on the extrusion, making it difficult to install consistently.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The sidewall metal may detach from the vehicle which may lead to property damage or injury.

Description of the Cause : Siding may become loose or detach from the vehicle due to the manufacturing plant applying inconsistent pressure to the side wall extrusion. If an installer did not apply the appropriate side pressure to the extrusion, the extrusion may not cover the front edge of the side wall metal.

Identification of Any Warning that can Occur : An operator may notice the siding loosening prior to complete detachment.

## Involved Components :

Component Name 1 : Siding, Aluminum

Component Description : Siding, Aluminum

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On April 10, 2023, Forest Rivers Office of Corporate Compliance ("OCC") received VOQ: 11515118 from NHTSA. OCC provided the manufacturing plant with a copy of the VOQ.

On June 27, 2023, OCC received an inquiry from NHTSA regarding the same VOQ. OCC was asked if there had been any other similar failures. OCC opened a research item into the concern.

On July 18, 2023, OCC communicated with NHTSA that OCC was still reviewing data. Between dates July 19, 2023, through August 3, 2023, OCC shared initial information with NHTSA, however OCC's research was incomplete.

On August 28, 2023, OCC met with the manufacturing plant to review data.

On September 1, 2023, Forest Rivers Corporate Recall Committee voted to recall.

A-1 On September 12, 2023, Forest River filed and amendment to include the number of claims received. Between August 2021 and April of 2022, 46 claims were received.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. An inspection will be performed to determine if the sidewall metal is showing signs of detachment, if so, the metal will be replaced.

What is the Forest River Customer Service Phone Number? (574)  
264-6664

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

East to West  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
3000 County Rd 6 East  
Elkhart, IN

How Remedy Component Differs from Recalled Component : Siding, Aluminum

The sidewall metal will now be secured properly.

Identify How/When Recall Condition was Corrected in Production : The concern appears to have been remedied in April 2022 when the manufacturing plant began consistently installing the extrusion which covers the side wall front edge.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 11, 2023 - OCT 11, 2023

Planned Owner Notification Date : OCT 11, 2023 - OCT 11, 2023

\* NR - Not Reported