U.S. Department of Transportation National Highway Traffic Safety Administration

August 31, 2023

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326

Subject: Incorrect Brake Fluid Cap

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

AUDI/A6/2019-2021 AUDI/A6 ALLROAD/2021 AUDI/A7/2019-2021 AUDI/RS6/2021 AUDI/RS7/2021 AUDI/S6/2021 AUDI/S7/2021

Mfr's Report Date: August 25, 2023

NHTSA Campaign Number: 23V-601

### **Components:**

SERVICE BRAKES, HYDRAULIC:FLUID

Potential Number of Units Affected: 7,499

### **Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2021 Audi S7, S6 Sedan, RS7, RS6 Avant, A6 Allroad, 2019-2021 A7, and A6 Sedan vehicles. An incorrectly labeled brake fluid cap may have been installed, which can result in the use of the wrong type of brake fluid.

## **Consequence:**

Incorrect brake fluid can reduce braking ability and increase the risk of a crash.

## **Remedy:**

Dealers will inspect the brake fluid reservoir cap and, if necessary, replace it, free of charge. Owner notification letters are expected to be mailed October 17, 2023. Owners may contact Audi's customer service at 1-800-253-2834. Volkswagen's number for this recall is 47T9.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DR 23V-601

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

# Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

# AMENDED 573 REQUIRED.

We have received Volkswagen's proposed owner notification letter, and it has been approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

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Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

