

Part 573 Safety Recall Report

23V-596

Manufacturer Name : Ford Motor Company**Submission Date :** AUG 25, 2023**NHTSA Recall No. :** 23V-596**Manufacturer Recall No. :** 23C26**Manufacturer Information :****Manufacturer Name :** Ford Motor Company**Address :** 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332**Population :****Number of potentially involved :** 8,523**Estimated percentage with defect :** 9 %**Vehicle Information :****Vehicle 1 :** 2023-2023 Ford Edge**Vehicle Type :** LIGHT VEHICLES**Body Style :** ALL**Power Train :** GAS

Descriptive Information : Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. The suspect headlamps were introduced into production on 04/17/2023 and taken out of production on 05/29/2023. These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealers who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : APR 17, 2023 - MAY 29, 2023**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Front right headlamps in the affected vehicles may exceed the maximum allowable linearity and/or photometric intensity requirements of FMVSS 108, Lamps, reflective devices, and associated equipment.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment**FMVSS 2 :** NR

Description of the Safety Risk : A noncompliant lamp that exceeds the FMVSS 108 photometry requirements or a noncompliant lamp that is misaimed may cause glare to other road users, increasing the risk of a crash.

Description of the Cause : Misalignment of the folder assembly to the high beam reflector in the Bi-LED module.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Front Right Headlamp Assy

Component Description : Edge Headlamp Assembly

Component Part Number : KT4B-13W029/30-C

Supplier Identification :

Component Manufacturer

Name : Valeo Lighting Systems North America

Address : 1231 A Avenue North
Seymour Indiana 47274-3364

Country : United States

Chronology :

Chronology is provided as an attachment

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have their right headlamp inspected for a double or triple application of the QR code white sticker which contains the part number. Ford's supplier investigation identified the presence of multiple QR code part number stickers on lamps from the suspect population. If more than one sticker is found on the part, dealers will replace the right headlamp assembly. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2023. The ending date for reimbursement eligibility is estimated to be 11/30/2023. Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : A new right headlamp with a properly aligned folder assembly (KT4B-13W029/30-C) will be installed in place of the noncompliant component.

Identify How/When Recall Condition was Corrected in Production : Not required per 49 Part 573.

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on October 9, 2023. Mailing of owner notification letters is expected to begin October 9, 2023, and is expected to be completed by October, 9, 2023.

Planned Dealer Notification Date : OCT 09, 2023 - OCT 09, 2023

Planned Owner Notification Date : OCT 09, 2023 - OCT 09, 2023

* NR - Not Reported