

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 23V-XXX: Receiver Audio Module
Date: Thursday, August 10, 2023 3:43:40 PM

Publish Date: August 10, 2023
From: Technical Service
Expiration Date: August 24, 2023

DCSnet Message
Urgent



Subject: **BMW Recall 23V-XXX: Receiver Audio Module**







BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 10, 2023) on certain Model Year 2019 - 2022 BMW vehicles that were produced between January 22, 2019 and November 5, 2021.

Potentially affected vehicles may, at times, not properly generate the audible seat belt warning indicator, and therefore may not meet a Federal requirement.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:  [B652323\[1691695191607\].pdf](#) 
 [B652323 Recall Notice\[1691695191607\].pdf](#) 
 [B652323 23V-xyz-FAQ-\(10Aug2023\)\[1691695191607\].pdf](#) 
[B652323\[1691695191607\].pdf](#)
[B652323 Recall Notice\[1691695191607\].pdf](#)
[B652323 23V-xyz-FAQ-\(10Aug2023\)\[1691695191607\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks) CC-All



SIB 65 23 23

2023-08-10

RECALL 23V-XXX: RECEIVER AUDIO MODULE

MODEL

E-Series	Model Description	Production Date
F44	2 Series Gran Coupe	February 22, 2020 – October 13, 2021
G20	3 Series Sedan	January 22, 2019 – October 12, 2021
G22	4 Series Coupe	October 12, 2021
G23	4 Series Convertible	February 25, 2021 – November 5, 2021

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. Tomorrow, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

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Supporting Materials

[picture_as_pdf B652323 Recall Notice.pdf](#)

[picture_as_pdf B652323 23V-xyz-FAQ-\(10Aug2023\).pdf](#)

Non-Compliance Recall
23V-xyz
Receiver Audio Module
Model Year 2019-2022
BMW 2 Series, 3 Series, 4 Series
Issue Date: 08/10/2023

- Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**
Model Year 2019-2022 BMW 2 Series, 3 Series, and 4 series in the US are potentially affected.
- Q2. What is the specific issue?**
Potentially affected vehicles may, at times, not properly generate the audible seat belt warning indicator, and therefore may not meet a Federal requirement.
- Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**
Other models have been programmed with software according to specifications.
- Q4. Can I continue to drive my vehicle?**
Yes. However, when you are notified by BMW of this Non-Compliance Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Non-Compliance Recall?**
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners should visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on **“Manage recall notices and contact information”**.
- Q7. How will my vehicle be remedied?**
The vehicle will receive a software programming update for free and will take approximately one hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-XXX: Receiver Audio Module – B65 23 23

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 10, 2023) on certain Model Year 2019 - 2022 BMW vehicles that were produced between January 22, 2019 and November 5, 2021.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.