

## SAFETY RECALL NOTICE 609 – MAP SENSOR HOSE



## Notice Information

Ref: 24930  
 Posted Date: 18/08/2023 12:49:12  
 Posted To: General Manager / Business Owner, Technician, Parts / Accessories Coordinator, Sales Executive, Clothing Sales, Sales Manager, Aftersales Manager, Service Leader / Advisor, Accounts / Admin, Marketing Executive  
 Subject: Motorcycle Sales

**TOL NOTICE (US&CA) – August 18, 2023**

**TOL Ref. #24930-SVC**

**SAFETY RECALL NOTICE 609 – MAP SENSOR HOSE**

**SAFETY RECALL ACTION NOTICE 609**

**MAP HOSE REPLACEMENT**

<b><u>MODEL CODE</u></b>	<b><u>MODEL</u></b>	<b><u>MODEL YEAR</u></b>
<b>LG1</b>	<b>TRIDENT 660</b>	<b>2022 – 2024</b>
<b>LL1</b>	<b>TIGER SPORT 660</b>	<b>2022 - 2024</b>

**VIN RANGE: AC6898 to BP8778**  
 (All Markets)

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the above-referenced model. We require your immediate attention to rectify the above machines.

**WHAT IS THE PROBLEM?**

An obstruction can change the air pressure arriving at and recorded by the MAP Sensor. The MAP sensor requires accurate manifold air pressure readings in order to send correct information to the ECU. The ECU will adjust the air/fuel ratio based on the data received from the MAP sensor. On defective motorcycles inaccurate MAP data can lead to unstable idle and sometimes an engine stall, increasing the risk of a crash.

**WHAT WILL TRIUMPH DO?**

To address this condition, Triumph is launching a new recall as described in the above Safety Recall Action Notice.

All arrangements for updating our computer systems have been completed.

Notification letters to current customers will be mailed on or shortly after 31<sup>st</sup> August 2023, explaining the action and advising them to return their bike to a Triumph dealer to have the modification carried out free of charge.

The bulletin instructs that the affected VINS will require the original single hose replaced with assured 3-branch hose.

### **Parts Update**

To assist with initial claims a maximum of 3 parts have been ordered by Triumph based on current dealer motorcycle stock. This initial order of parts are due to arrive at dealerships as early as Friday August 18.

### **WHAT SHOULD YOU DO?**

All affected motorcycles are to be repaired in accordance with the above Safety Recall Action Notice.

**It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.**

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and make arrangements to repair as per the above Safety Recall Action Notice prior to any further deliveries to customers.
2. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
3. Using your own records please contact affected customers to arrange repairs at the earliest convenient opportunity.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

**FEDERAL LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.**

We apologize for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

You can view the details through TOL:

[SB609](#)

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.

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